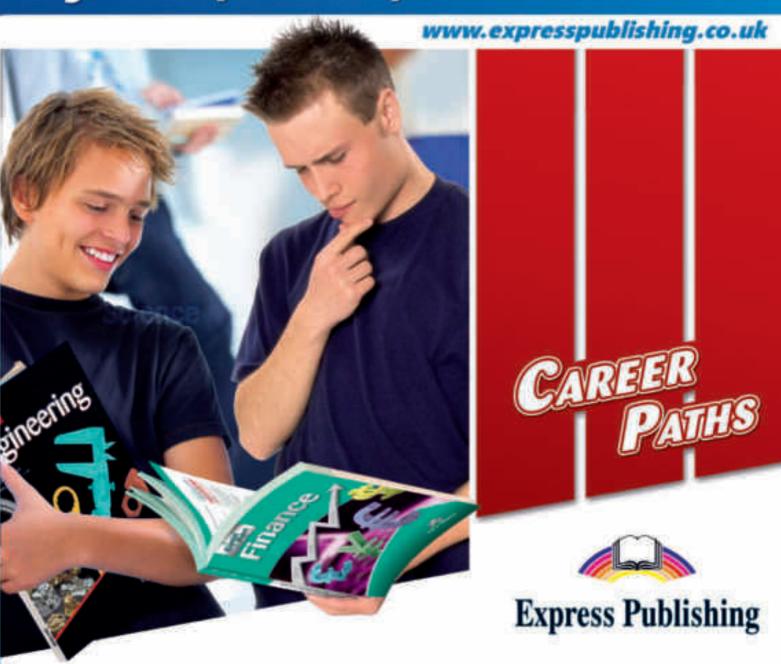


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CAREER PATHS

Express Publishing

Career Paths available NOW!

Tourism Environmental Engineering Hotels & Catering Management I Law Management II **Call Centers Engineering Information Technology** Art & Design **Business English** Computing **Accounting TAXI Drivers Secretarial Construction II - Roads & Highways** Nursing **FOOD SERVICE Industries Beauty Salon** Cooking **Software Engineering** Banking **Agriculture Natural Resources II - Mining** Medical Science Mechanics Insurance Finance Fishing & Seafood Industry **Construction I - Buildings World Cup Mechanical Engineering Plumbing Architecture Agricultural Engineering** Petroleum I **Computer Engineering** Petroleum II **MBA English Civil Aviation Natural Gas I Electronics Natural Gas II** Electrician **Security Personnel Merchant Navy Natural Resources I - Forestry Environmental Science Nuclear Engineering Sports Kindergarten Teacher Command & Control** Sales & Marketing **Air Force Physician's Assistant Police** Au Pair

Physiotherapy

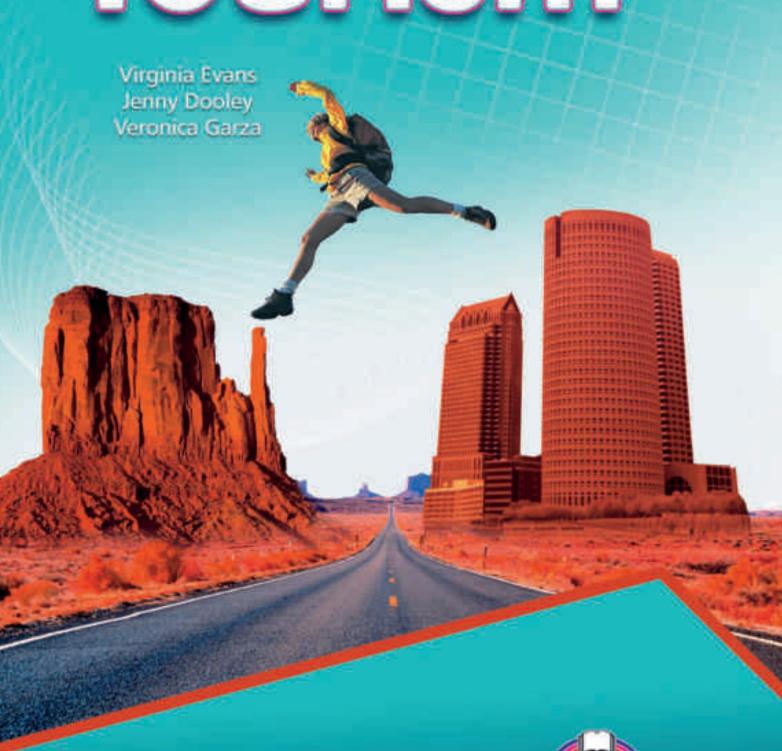
Fitness training

Navy

Flight Attendant



Tourism





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	Unit 5 – At the airport	
	Unit 6 – Cruise ships	
	Unit 7 – Train travel	
Book	Unit 8 – Bus travel	
(BOOK)	Unit 9 – Renting a car	
\ 1 /	Unit 10 – How do you pay?	
•		
	Unit 11 – Where to get money	
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Book	Unit 8 – Methods of transportation	
3	Unit 9 – Local attractions	
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	Unit 12 – Release forms	
	Unit 13 – Job advertisements	
	Unit 14 – Preparing your curriculum vitae	
	Unit 15 – Getting a job	
	Closson	2.4



Listen and read a part of a brochure for a cruise ship. Where can you make new friends? Choose the correct answers.

- 1 What does the brochure mainly talk about?
 - A how to buy a cruise ship ticket
 - B the types of rooms available on a ship
 - C the fun parts of traveling on a cruise ship
 - D why cruise ships are good for families
- 2 One of the porter's duties is to _
 - A pack your luggage.
 - B put your bags in your room.
 - C inform about activities on the ship.
 - D help passengers get on tenders.
- 3 According to the passage, what does a person do on the upper deck?
 - A visit the pool
 - B get on a tender
 - C have lunch
 - D meet people

Vocabulary

Read the sentence pairs. Choose where the words best fit in the blanks.

tender

1	relaxation / adventure
	Mick does not want a lot of activity. He wantsduring his holiday.
	Rita climbs a mountain because she enjoys the
2	embarkation / shore excursion
	Penny visits a new city. She is on a(n)
	Oscar shows his ticket at
3	porter / cruise director
	Ulysses is a He handles the passenger's luggage.
	Miranda is a She tells passengers

0	Match	the	words	(1-6)	with	the	definitions
	(A-F).						

1 .	cabin	4	disembark
2 .	balcony	5 .	port of cal
3 .	upper deck	6	tenders

- A to get off of a ship
- B a place where ships stop
- C the top part of a ship
- D a room on a ship where passengers sleep
- E small boats that take passengers from the cruise ship to land
- F a small outdoor area that is attached to cabins

Listening

- 6 Listen to a cruise director make an announcement. Then answer the questions.
 - 1 What does the cruise director talk about?
 - A a stop at a port of call
 - B a shore excursion
 - C things to do on the ship
 - D problems with the dining area
 - 2 According to the announcement, what activity takes place at 10 am?
 - A games on the upper deck
 - B lunch in the dining room
 - C passengers watch a movie
 - D a play in the theater

(i) Listen again. Fill in the blanks.

Cruise Director:	Hello, ladies and 1
	Welcome to the Grande Dame.
	This is your 2
	There are many
	activities on the Grande Dame
	today. At 10 am, join us on the
	3 for
	games. Then we have lunch at
	4 At 2 pm, watch a
	movie at the ship theater. The
	theater is on 5
	Finally, dinner is at
	6 pm. The 6
	is on Deck 10. Have
	a wonderful day on our cruise shipl

Speaking

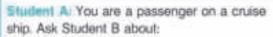
With a partner, act out the roles below, based on the announcement from Task 6. Decide who Student A and Student B are. Then switch roles.

USE LANGUAGE SUCH AS:

At 10 am, join us on the ... for ...



The theater is on the Deck ...



- · activities on the ship
- · times of the activities
- · location of the activities

Student B: You are a cruise director on a cruise ship. Answer Student A's questions.

Writing

Use the conversation in Task 7 to fill out the schedule for the cruise ship.

Grande Dame Schedule of Events for Monday Time Activity Location B:00 AM Breakfast Dining room 12:00 PM Lunch Dining Room

Glossary

adventure [N-COUNT or UNCOUNT-U6] Adventure is fun and exciting activities.

affordable [ADJ-U8] Something that is affordable is something that you have enough money to buy.

arrivals terminal [N-COUNT-U5] An arrivals terminal is where people who land at the airport enter through.

ATM [N-COUNT-U11] An ATM (automatic teller machine) is a machine that you use to access and withdraw money from your bank account.

attendant [N-COUNT-U7] An attendant is a train worker.

baggage claim [N-COUNT-U5] A baggage claim is where you pick up your bags in an airport.

balcony [N-COUNT-U6] A balcony is an outdoor area that is attached to the cabin.

bank [N-COUNT-U11] Banks are places where people keep their money.

bed and breakfast [N-COUNT or UNCOUNT-U4] A bed and breakfast is small house or hotel that offers lodging and a morning meal.

benefit [N-COUNT-U8] A benefit is something good about a thing.

berth [N-COUNT-U7] A berth is a type of bed that is on a train.

boarding pass [N-COUNT-U5] A boarding pass is a paper that allows you to get on a plane or bus.

boarding time [N-UNCOUNT-U5] The boarding time is when passengers get on the plane.

bottled water [N-UNCOUNT-U15] Bottled water is clean water that is in a container.

branch [N-COUNT-U11] A branch is an office that is part of a bigger company.

break-in [N-COUNT-U14] A break-in is when a person enters a home or building without permission.

budget hotel [N-COUNT-U4] A budget hotel is a sleeping and resting place that is inexpensive and has few services.

bug spray [N-UNCOUNT-U15] Bug spray is a chemical substance that kills bugs.

business hours [N-UNCOUNT-U11] A company's business hours are the times that the company is open.

business traveler [N-COUNT-U1] A business traveler takes a trip for business.

buy-back [N-COUNT-U12] A buy-back is a policy. A business buys back something they previously sold you.

by bus [PREP PHRASE –U8] To go by bus is to travel somewhere on a big vehicle that carries a lot of people.

by rail [PREP PHRASE-U7] To travel by rail is to travel on a train.

cabin [N-COUNT-U4] A cabin is a small wooden house where visitors stay.

cabin [N-COUNT-U6] A cabin is a room on a ship.

campsite [N-COUNT-U4] A campsite is a sleeping and resting place where people stay in tents.

cash register [N-COUNT-U13] A cash register is a machine that holds a shop's money. It shows and records each transaction.

cash-only [ADJ-U10] A cash-only business only accepts cash as a method of payment.

catch the train [V PHRASE-U7] To catch the train is to ride on a train.

celebrate [V-I or T-U1] To celebrate is to have fun on an important day.

charge card [N-COUNT-U10] A charge card is a small card from a bank or shop that allows you to buy items and pay for them later.

cheaply [ADV-U8] Something that can be purchased cheaply is purchased for a little money.

check in [PHRASAL V-U5] To check in is to get the boarding pass from the airport worker.

checking account [N-COUNT-U10] A **checking account** is a type of bank account. You can withdraw money using checks.

collectible [N-COUNT-U13] A collectible is a valuable object that a person buys and collects.

commission [N-COUNT-U12] A commission is the amount of money a business charges for some types of service.

compact [ADJ-U9] A compact car is a small car.

conference [N-COUNT-U1] A conference is a group of people who come together to talk about business, education, etc.

connect [V-T-U2] To connect is to let a telephone caller communicate with someone else.

convert [V-T-U12] To convert is to change money from one currency to another.

cost [N-COUNT-U13] The cost of an item is the amount of money you pay for it.

coupon [N-COUNT-U13] A coupon is a piece of paper that allows you to buy something at a lower price.

courteous [ADJ- U2] Someone who is courteous is polite and nice.

credit card [N-COUNT-U10] A credit card is a small card that allows you to buy things and pay for them later.

criminal [N-COUNT-U14] A criminal is a person who breaks the law.

cruise director [N-COUNT-U6] A **cruise director** is a worker who organizes activities on the ship and tells passengers about the activities.

cuisine [N-COUNT-U3] A cuisine is a style of cooking from a certain place.

currency [N-COUNT-U12] Currency is a word for money from a particular place, like the euro and the dollar.

currency exchange office [N-COUNT-U12] A currency exchange office is a place where you can change money for another country's money.

cuts [N-COUNT-U3] A cut is meat from a certain part of an animal.

debit card [N-COUNT-U10] A debit card is a small card that takes money out of a bank account.

departure lounge [N-COUNT-U5] A departure lounge is where passengers wait to get on their plane.

departures terminal [V-I-U5] A departures terminal is a part of the airport that people who fly to a different place use.

direct a call [V PHRASE–U2] To direct a call is to decide who the caller speaks to next.

disembark [V-I-U6] To disembark is to get off a ship

drivers license [N-COUNT-U9] A drivers license is a card that says you are allowed to drive a car.

drive-through [N-COUNT-U3] **Drive-through** service is a type of service in which customers order and receive food in their car.

duty-free shop [N-COUNT-U5] A duty-free shop is a store where you buy items and do not have to pay tax for them.

economy car [N-COUNT-U9] An economy car is inexpensive.



Hotels & Catering

Virginia Evans Jenny Dooley Veronica Garza



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1	Unit 10 – Breakfast service	22
1	Unit 11 – At the bar	24
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Success Magazine / Page 14

Successful Interview

Job interviews can be stressful: however, with the proper planning and preparation, you can get the job. Read these tips to help you survive the interview and get a job offer

Before the Interview

- · Research the company and prepare relevant questions. Interviewers appreciate when job candidates demonstrate interest in the company and the available position.
- Organize all paperwork, including your resume, official transcripts, and references from previous employers.
- Plan responses to common interview questions and practice interviewing with a friend.
- Prepare for guestions about your salary expectations by finding out how much employees in the position you are applying for are typically paid.

During the Interview

- Make a good first impression by arriving on time for the interview. Make sure to dress in clean and professional attire. Finally, be polite and use the interviewer's name when speaking.
- Respond to all questions clearly. Interviewees should provide solid examples of how their previous experience relates to skills needed for the new position. Also, be sure to explain your future career goals.

After the interview

- · Follow up immediately with a thank-you note restating your interest in the position.
- · Employers may request a callback to obtain more information.

ettingjob



Get ready!

- Before you read the passage, talk about these questions.
 - 1 How do people prepare for a job interview?
 - 2 What items do people bring to job interviews?

Reading

- Read the article from a magazine, and then mark the following statements as true (T) or false (F).
 - 1 __ A job candidate should ask about the company during an interview.
 - 2 __Interviewees make a good impression by dressing professionally for the interview.
 - 3 __ A call-back is a typical way for job candidates to follow up after an interview.

Vocabulary

Complete the sentences with words or phrases from the word bank.



interview relevant followed up salary interviewee

	by thanking his interviewer
After the	, Ms. Mills wasn't sure
if Tara was right for	the position.
Mr. Jones is paid a	good
	if Tara was right for

- 4 The ______ arrived early and waited until the manager was ready.
- 5 Mr. George didn't write his height on the application because it was not _

1	tra	inscript / résumé
	A	Mary's lists her professional background.
	В	Steve requested a from his university.
2	ini	terviewer / job candidate
	A	The was impressed by Ms. Jones and offered her the job.
	В	Mr. Cruz decides to interview the
3	at	tire / paperwork
	A	The dress code requires professional
	В	Ms. Jessup had to fill out some before she could begin her new job.
4	ro	ference / call-back
	A	Traci received a after the interview.
	В	Jason asked Ms. Watson if he could list her as a on his job application.
5	th	ank-you note / job offer
	A	Bob declined the because he found a position at another company.
	В	Paige sent Mr. Trujillo a for helping her complete the project.

Listening

- 6 Listen to a conversation between an interviewer and a job candidate. Then mark the following statements as true (T) or false (F).
 - 1 __ The man wants a job as a manager.
 - 2 _ The man has never worked in the hotel business before.
 - 3 __ The man helps train new employees at his current job.
- Compare the state of the sta

Candidate:	Well, I'm currently working as an assistant hotel manager, but I'm looking to 1
Interviewer	Okay. According to your résumé, you've 2 for five years, right?
Candidate:	That's correct.
Interviewer	And what would you say has been your 3 during those five years?
Candidate:	Last year I created a very successful 4 for new hotel employees.
Interviewer: Candidate:	Really? That's great. Yes, it's really helped our hotel run 5

Speaking

With a partner, act out the roles below, based on the dialogue from Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

Why are you interested in working as...?

I'm currently working as a...

What would you say has been your greatest accomplishment?

Student A: You are an interviewer at the Royal Point Hotel, Ask Student B questions about:

- · work experience
- relevant job skills
- · future goals

Student B: You are a job candidate in an interview. Respond to Student A's questions.

Writing

You are an interviewer. Use the article and the conversation to write an article giving advice on how to prepare for an interview (100-120 words). Make sure to talk about the following:

Interview advice

- Preparing before an interview
- Making a good first impression
- Common interview questions



Virginia Evans Jenny Dooley David J. Smith-J.D.



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Book		
DOOK	Unit 9 – Strict liability	
2	Unit 10 – Product liability	
_	Unit 11 – Contracts	
	Unit 12 – Elements of a valid contract	
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	Unit 12 – Arbitration	
	Unit 13 – Mediation	
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	Glossary	

Jury Duty Rules and Expectations

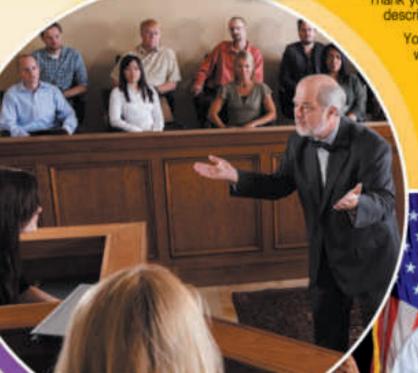
Thank you for reporting for jury duty. The following is a description of what to expect today.

> You will receive a number. Enter the courtroom when the clerk of the court calls that number.

In the courtroom, have a seat in the jury box. The bailiff will direct you.

Attorneys for the defense and prosecution will then ask you questions. A judge presides over the proceedings and the court reporter records your answers. The

> goal is to select jurors for a trial. It is important that you answer their questions honestly. This provides the defendant with a fair trial. Potential jurors may leave after questioning if not selected



Get ready!

court reporter

 Before you read the passage. talk about these questions.

- 1 Who must be in a courtroom during a trial?
- 2 How can lawyers be sure that jurors will be fair?

Vocabulary

- Match the words (1-6) with the definitions (A-F).
 - __ clerk of the court __ prosecution
 - 5 _ juror 2 __court reporter __defense __bailiff
 - A the side of a case that attempts to prove innocence
 - B the side of a case that attempts to prove guilt
 - C a person who assists a judge
 - D an officer who keeps order in court
 - E a person that types everything that is said in court
 - F a person who listens to a trial and decides if a defendant is guilty or not



- Read this court pamphlet. Mark the following statements as true (T) or false (F).
 - A judge asks potential jurors questions to checks if they are biased.
 - Jurors' answers are recorded by an employee of the court.
 - 3 __ Every person that reports for jury duty listens to a trial.





- Oheck (/) the sentence that uses the underlined parts correctly.
 - A The <u>proceedings</u> took place in the courtroom on the second floor.
 - _ B The defense brought the lawsuit against the corporation.
 - A The judge took his seat in the jury box when the trial started.
 - __ B Judge Williams is presiding over the upcoming trial.
 - 3 _ A Mary isn't going to be at work because she has jury duty.
 - _ B The bailiff typed the attorney's words very quickly.
 - 4 _ A The <u>court reporter</u> sat at the table with her client and waited for the trial to start.
 - B The attorney stood close to the jury box as he made his argument to the jurors.
- 6 Listen and read the text again. Say what happens when you report for jury duty.

Listening

- 6 Solution Listen to a conversation between a judge and a defense attorney. Choose the correct answers.
 - 1 What is the conversation mostly about?
 - A removing a juror
- C selecting a new juror
- B questioning a juror
- D protesting a juror's decision
- 2 What is the judges opinion?
 - A He thinks young people often commit crimes.
 - B He plans to release the defendant.
 - C He doubts the juror would be unfair.
 - D He agrees with the attorney's argument.
- Disten again and complete the conversation.

Attorney: Your Honor, I don't believe that 1 ______ four

should sit for this trial.

Judge: For what 2 _____?

Attorney: One of his answers to my questions. He believes that

young people are more likely to commit crimes these

days.

Judge: And you're worried that he will be 3 _____ toward the

defendant?

Attorney: Yes. My client is only seventeen years old.

Judge: The 4 _____ has a point. We'll release him.

Attorney: Thank you, Your Honor.

Judge: We'll continue the 5 _____ after the 6 _____ of the

court calls in another juror.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

Your Honor, I don't believe that ...
He believes that ...
My client is only ...

Student Ar You are a defense attorney. You see a problem with a juror. Talk to Student B about:

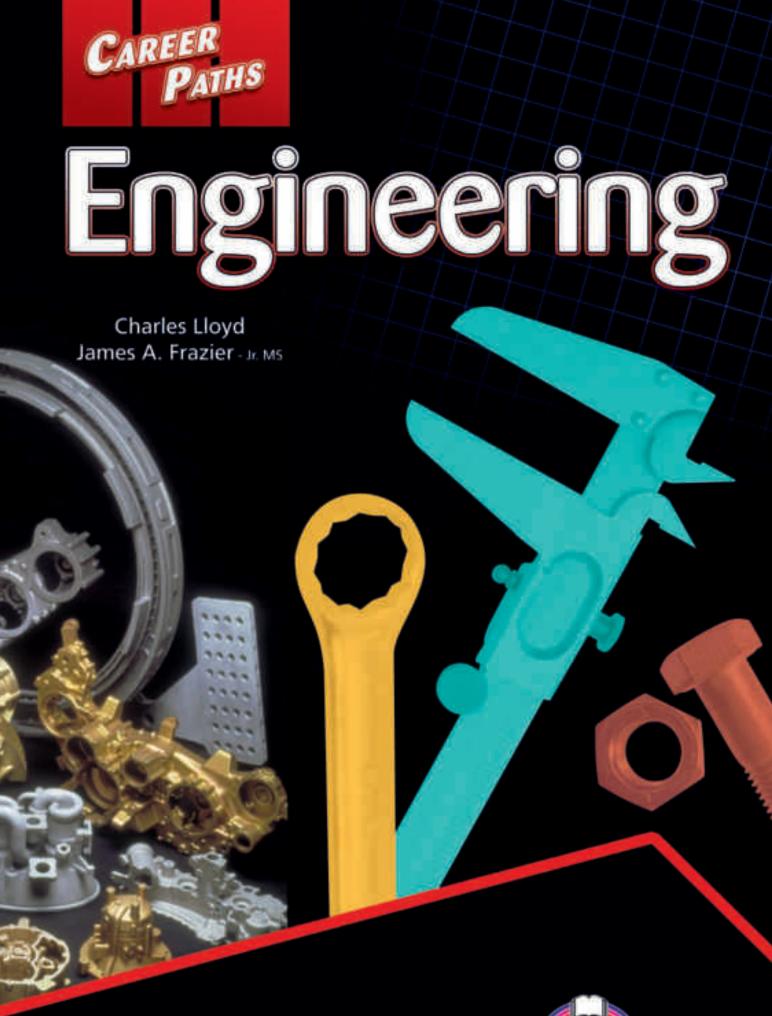
- the juror
- a guestion and answer
- your client

Student B: You are a judge.

Talk to Student A about a juror and make a decision.

Writing

19





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)	Unit 9 – Materials and properties	
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	Unit 14 – Software engineering	
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L	Glossary	34
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	Unit 1 – Newton's laws	
	Unit 2 – Laws of thermodynamics	
	Unit 3 – Rate processes	
	Unit 4 – Statics and dynamics	
	Unit 5 - Electricity	
	Unit 6 – SI System of Units	
	Unit 7 – Engineering design method	
Book	Unit 8 – Models	
\ 3 /	Unit 9 – Accounting	
0	Unit 10 – Statistics	
	Unit 11 – Computer engineering	
	Unit 12 – Materials engineering	
	Unit 13 – Environmental engineering	
	Unit 14 – Nuclear engineering	
	Unit 15 – Biomedical engineering	
	Glossary	34

Light-Reflecting Material:

Summary and Specifications

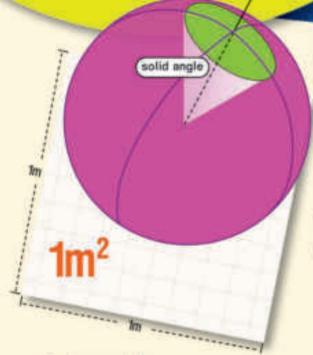
Engineers here at Parker Engineering have developed a new, lightweight material that reflects light. This report details the experiment process and results.

The aim of the project was to construct a material that was both lightweight and highly reflective. Following the development of the prototype, measurements of the material's weight and reflective ability were recorded. We are submitting all measurements in accordance with the SI system of units, commonly known as the metric system. The weight of the material was measured in grams per square meter. The luminous intensity was measured with a base unit of candelas. The light reflected back was measured on a solid angle of one square meter. This supplementary unit was used for ease of calculation. The derived unit of luminance was used to measure the amount of light returned.

The test conditions and results are as follows: The light source reflected 75,000 candelas of luminous intensity. Experiments show that the material returned with a luminance of 1,000 candelas per square meter at a distance of 100 meters and .0001 steradians. The weight of the material measured 95 grams per square meter.

Based on the above results, the material was above average for lightness and

reflective ability.



Get ready!

- Before you read the passage, talk about these questions.
 - 1 What types of measurement are you familiar with?
 - What can you measure with the SI system of units?

Reading

- Read the report from an engineer at Parker engineering. Then, mark the following statements as true (T) or false (F).
 - Engineers recorded the material's reflective ability.
 - 2 _ Luminous intensity was measured with candelas.
 - 3 __ The prototype did not meet the weight requirements.

Vocabulary

- Match the words (1-7) with the definitions (A-G).
 - 1 __luminous intensity
- 5 __steradian
- 2 __supplementary unit
- 6 __Si system of units

lumunance

measurement

- 3 __solid angle
- 7 ___derived unit.
- 4 __base unit
- A a measurement system with seven types of units
- B a two-dimensional angle in a sphere
- C the power of light the human eye can perceive
- D a unit of measurement formed by combining base units
- E a measurement unit beyond the seven basic types
- F a unit of measurement for angles
- G one of seven basic units of measurement

- Write a word that is similar in meaning to the underlined part.
 - One unit of measurement for mass is very light. g __ m
 - This lamp emits 120 units of luminous intensity.

c_n_-1_s

- 3 Record the exact dimensions.
 a r m — s
- 4 How many units of measurement for area is the yard?

_q__r_ m__e_s

- 5 Measure the <u>reflection's</u> brightness from a distance. _ U _ _ n _ _ C _
- 6 Listen and read. How much does the new material weigh?

Listening

- 6 Solution Listen to a conversation between an engineer and a clothing manufacturer. Choose the right answers.
 - 1 What is the main idea of the dialogue?
 - A describing the production process
 - B selling the material to a manufacturer
 - reducing how much the material weighs
 - D negotiating the cost of the material
 - 2 According to the dialogue, what is NOT an advantage of the product?
 - A It does not weigh very much.
 - B It is extremely reflective.
 - C Its price has been reduced.
 - D It can be placed on safety clothing.

Listen again and complete the conversation.

E: Ms. Platt, thanks for 1 _______ to meet with me.

- M: My pleasure. So, what's this great new product you mentioned on the phone?
- E: It's a super reflective material. Its 2 ______ is very high.
- M: And what exactly is it designed for?
- E: It would work great for 3 ______. Small strips placed on uniforms can reflect large amounts of light.
- M: And how much does it cost?
- M: That's 5 ______. Other reflective materials are available for less.
- E: But ours reflects twice as much light as others. So you use less of it.
- M: Good point. It 6

Speaking

With a partner, act out the dialogue from Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

What's this great new product you mentioned on the phone? It's a super reflective material.

How much does it cost?

Student A: You are a clothing manufacturer. Ask Student B about a materials:

- uses
- cost

Student B: You've created a lightweight, reflective material. Answer Student A's questions.

Make up a name for the manufacturer.

Writing

- You are an engineer who has developed a new reflective material. Use the report and conversation from Task 8 to write a brief journal article about the material (100-120 words). Write about:
 - The uses of the product
 - The characteristics of the product
 - Why this product is better than others

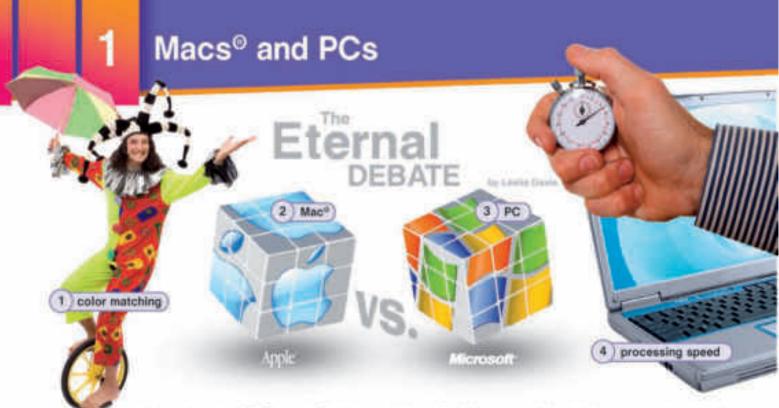


Information Technology





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	Unit 14 – System administration	



As Apple⁹ grows in popularity, the Mac⁹ versus PC debate continues. Many businesses experience trouble choosing between the two. However, businesses must realize that each computer is suited for different needs.

The two differ most in their operating systems. With a PC you have a variety of OS options from Microsoft® and other sources. Macs® come with one of the proprietary Apple® OSes like OS X®, You can install Windows® on a Mac®, but many users prefer the Mac® OS regardless.

Macs® have proven themselves vital in publishing, particularly the prepress process. Mac® has superior typography and color matching. Once printed, products look exactly as good as they do on the computer screen. Meanwhile, PCs are noted for their fast processing speed and adaptability. Users can customize a PC to their needs. Additionally, their video subsystems are more powerful. This makes PCs desirable for game designers and others who need advanced graphics.

However, both computers have their limitations. While PCs are cheaper, they are also more susceptible to viruses. Macs^o usually cost more but are less susceptible to computer viruses. However, Macs^o tend to have fewer third-party software options than PCs. Businesses need to consider such concerns and make the right decision when buying computers for their companies.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 Why do people prefer one operating system over another?
 - 2 How might one operating system benefit a company more than another?

Reading

- Read the computer magazine article. Then, mark the statements as true (T) or false (F).
 - Macs[®] are generally more expensive than PCs.
 - 2 _ PCs are better suited to publishing.
 - 3 __ PCs have fewer options from third-party software producers.

Vocabulary

- Match the words (1-7) with the definitions (A-G).
 - 1 _ Apple⁶
- 5 __ processing speed
- 2 _ Windows®
- 6 _ video subsystem
- 3 __customize
- 7 __ Microsoft®
- 4 __ OS X®
- A company that creates the most common PC operating system
- B part of a computer that creates visuals
- C a measurement of how quickly a computer works
- D operating system for PCs
- E changing a computer for your needs
- F operating system for Macso
- G company that creates Macs

1	A	comes with OS Xº.
2	Publishing softw	vare is needed for the proce
3	Good exactly like who	means anything printed out looks at's on screen.
4	I'm getting a	because I like the Windows® O
5	The	on this computer includes hundreds of
ā	fonts.	

Listen and read the computer magazine article again. What makes the PC more popular with game designers?

Listening

- (i) Listen to a conversation between two employees at a publishing company. Choose the correct answers.
 - 1 What is the conversation mostly about?
 - A customizing PCs for publishing
 - B locating third-party software options
 - C finding publishing programs for Mac[®]
 - D the differences between Macse and PCs
 - 2 What can you infer about the employees?
 - A They currently use Macse.
 - B They are unfamiliar with PCs.
 - C They plan to request new Macso.
 - D. They create and publish software.
- Listen again and complete the conversation.

Employee 1:	Mr. Jackson has decided to update our computers. 1
Employee 2:	Really? PCs? I'm glad we're updating, but I'd rather 2
Employee 1:	You would? Not me. You can't customize a Mac ^o .
Employee 2:	Sure, you 3 But Macs ^e do some things so much better.
Employee 1:	What do you mean?
Employee 2:	The 4 and typography are more sophisticated on a Mac ^o than on a PC. We need that in publishing.
Employee 1:	Okay, I'll give you that. But Macs ⁸ have 5 don't they?
Employee 2:	Maybe a little, but that's mostly with video, and we barely use it.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

We're switching to PCs.

You can customize PCs.

But Macs^o have slower processing speeds.

Student A: Talk to Student B about:

- switching to PCs
- benefits of PCs
- drawbacks of Macs^a

Student 8: You are an employee. Talk to Student A about the benefits of Macse.

Writing

- You are an IT Worker at a company. Use the article and the conversation from Task 8 to write an email to management recommending the company purchase either Macs^e or PCs (120-150 words). Talk about:
 - Which type of computer you would choose
 - Why your company needs this type of computer
 - The benefits of the type of computer you would choose
 - The drawbacks of the type of computer you wouldn't choose





Business English

John Taylor Jeff Zeter





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Book 1	ak	Unit 8 – Time and expressions	
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l			0.
ſ		Unit 1 – Product details	4
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(60	OK)	Unit 9 – Meeting etiquette	
^ 2	2	Unit 10 – Making a presentation at a meeting	
_	_	Unit 11 – Time management	
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Bo	UK)	Unit 9 – Quality standards	
13	3	Unit 10 – Achieving perfection	
		Unit 11 – Business strategy	
		Unit 12 – Competition	
		Unit 13 – Innovation	
		Unit 14 – Global economy	
		Unit 15 – Global trade	
		Glossary	
			- 1

1 Company culture

Get ready!

- 1 Before you read the passage, talk about these questions.
 - 1. What values do you think make a company successful?
 - What traits or actions can discourage customers from doing business with a company?





At Software Plus, we value our customers above all else. We want to:

- · provide quality products at affordable prices
- keep prices as low as possible so that our customers know they are getting a fair deal
- · treat each customer as an individual
- strive to make every person who shops with us feel important and valued

Software Plus also recognizes innovation as a key part of our business. We will take steps to:

- stay one step ahead of the market.
- monitor current trends and move quickly to fill gaps in the market

The employees of Software Plus are the company's greatest asset. As such, we endeavor to:

- · provide a pleasant, friendly working environment
- · supply training opportunities and perks
- · foster professional growth and development

Environmental issues are a priority at Software Plus. We promise to:

- support a wide range of environmentally friendly initiatives, such as recycling and car sharing
- never knowingly create a product that is harmful to the environment



Reading

affordable

¿ Listen and read this poster about a company's values. Then, read the summary of the text. Fill in the blanks with the correct words from the word bank. How does the company value their customers? Tell the class.



products customers employees market opportunities

The company 'Software Plus' has four core values. To begin with, it aims to put 1 ______ first. Secondly, it tries to stay ahead in the 2 _____ by identifying what is popular. Thirdly it treats its 3 _____ well by providing perks and training 4 _____. Finally, it never creates 5 _____ that harm the environment.

Vocabulary

Match the words (1-7) with the definitions (A-G).

1 _ gap 5 _ perk

2 __ trend 6 __ opportunity

3 __innovation 7 __endeavor

4 __priority

A a benefit people receive from their jobs

B the most important thing to do

C a new development

D to try to do something

E a temporarily popular item or style

F a place where something is missing

G a chance to do something useful

0	Read the sentence	pairs.	Choose	where	the	words
	best fit in the blan	ks.				

1 1		

The company aims to ______ the staff's development.

Mr. Gao wants his workers to _____ to do their best.

2 affordable / one step ahead

It's important to stay _____ of our competition.

The other company's product is more _____.

3 initiatives / core values

This company has three ______ loyalty, quality and trust.

There are many new ______ to help small businesses.

4 environmental issues / assets

The company was forced to sell many of its ______.

Being aware of _____ can reduce pollution.

Listening

- 6 Listen to a conversation between two managers. Mark the following statements as true (T) or False (F).
 - 1 __ The poster will be displayed in the break room.
 - The man wants to include a statement about current employees.
 - 3 __ The woman thinks people will like the environmental initiatives.

6 Solution Listen again and complete the conversation.

Manager 1:	I need some help with this poster for next month's 1
Manager 2:	Sure, have a seat. What can I do?
Manager 1:	Well, management wants a display that shows our 2 The problem is, the manual lists
	a lot of values, but I can only show four.
Manager 2:	I'd start with customer care. You could write about how we keep our software affordable.
Manager 1:	That's good, thanks. What do you think of including 3 though?
Manager 2:	Yeah, why not? You could mention a few of our environmental initiatives. Like our recycling program.
Manager 1:	Good idea. But it's a job fair, and there's 4 I should include
	something about them, right?
Manager 2:	What do you 5?

Speaking

With a partner, act out the roles below, based on the dialogue from Task 6. Then switch roles.

USE LANGUAGE SUCH AS:

I need some help with this poster _

I'd start with _

What do you think of _

Student A: You need to choose four core values for a poster. Talk to Student B about:

- suggestions
- your ideas
- attracting employees

Student B: Answer Student A's questions and make suggestions.

Writing

- 3 You are writing a website page about your company's core values. Using the poster and the conversation from Task 7, write a paragraph for the website (100-120 words). Talk about:
 - What your company's core values are
 - What your company endeavors to do
 - How your company stays one step ahead





Accounting

John Taylor Stephen Peltier-CPA, M.S.



Express Publishing

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BOOK	Unit 9 - Cash flow statements	
1	Unit 10 – Describing change	
- 1	Unit 11 – Gleaning information from financial statements	
	Unit 12 – Overdrafts	
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	Unit 15 – Depreciation	
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L	_	
		4
	Unit 2 – Guiding principles of accounting	
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	Unit 5 – Intangible assets	
	Unit 6 – Presenting a P & L statement	
	Unit 7 – Internal controls against mistakes and theft	
Book	_	
BOOK	Unit 9 – Unpaid expenses	
^ 2	Unit 10 – Leverage — good or bad?	
	Unit 11 – Variable expenses	
	•	
	Unit 12 - End-of-period procedures	
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	Unit 6 – Budgeting	
	Unit 7 – Auditing	
Book		
13	Unit 9 – Globalization	
J	Unit 10 – Communicating with clients	
	Unit 11 – Viability	
	Unit 12 – Buy or lease?	
	Unit 13 – Tax havens	
	Unit 14 - Tax accounting	
	Unit 15 – The future of accounting	
	Glossary	34

Accounting software



It's here! The new version of PBL's complete accounting software offers the same ease of use, security, and functionality as our previous version, plus updates to launch your business into the future of financial accounting.

PBL Unlimited features:

- Up to 50 user licenses
- Cash flow manager
- Automatic inventory tracking
- Audit trail report
- Remote access
- Data mining
- Unlimited customer accounts
- Two years of free updates
- And so much more _

Are you tired

hundreds of dollars in accountant fees? Do you wish there was

a simpler and cheaper way?

of paying

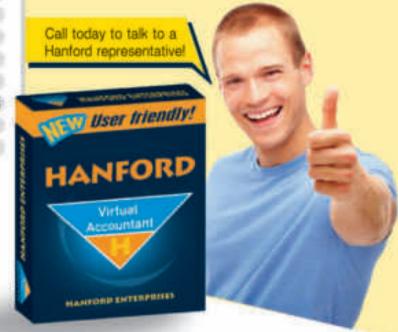
The Virtual Accountant is Hanford Enterprises' new user-friendly accounting software designed especially for individuals and small businesses. This simple program will help you get your accounting operations up and running. It includes simple tutorials to show you how to manage your data and avoid 'garbage in, garbage out.'

With the Virtual Accountant, there is!

HANFORD

Virtual

Accountant



Get ready!

UNLIMITED

the FUTURE of Connected Accountment

- Before you read the passage, talk about these questions.
 - What are the advantages to using accounting software?
 - 2 What are some different types of accounting software?

Reading

- Read these advertisements. Then, mark the following statements as true (T) or false (F).
 - 1 __ Multiple users can operate PBL Unlimited.
 - 2 __ The Virtual Accountant features self-teaching tools.
 - 3 __ The Virtual Accountant is best for large firms.

Vocabulary

Match the words (1-5) with the definitions (A-E).

1 __ ease of use

4 __functionality

2 __updates

5 __data mining

- 3 __garbage in, garbage out
- A the result of flawed input is flawed output
- B improvements created by a program's designers
- C analyzing information and finding patterns in it
- D the degree to which a program is simple to operate.
- E the degree to which a program is practical and useful

	ser licenses, remote access, up and running, tutorials, ser-friendly.
1	Large firms need software with a lot of
2	The business will besoon.
3	Don is travelling and wants a program with
4	Individuals may want a program that is
5	People who are new to accounting should use

6 Solution Listen and read the advertisement again. How many people are allowed to use one copy of PBL unlimited?

Listening

- 6 Solution Listen to a conversation between two accountants. Choose the correct answers.
 - 1 What is the dialogue mostly about?
 - A choosing software
- C PBL's latest update
- B the number of users
- D using outdated software
- 2 What are the accountants likely to do?
 - A stop using software
 - B select PBL Unlimited
 - C shop for other programs
 - D update their current software
- Q & Listen again and complete the conversation.

Accountant 1:	So, Tim, have you thought about which we should get?
Accountant 2:	Well, I'm thinking about getting PBL Unlimited.
Accountant 1:	Hmm _ I 2 PBL Unlimited. I like the Virtual Accountant, though.
Accountant 2:	This 3 PBL Unlimited has some 4
Accountant 1:	But the Virtual Accountant is really easy to use. It has tutorials on 5
Accountant 2:	That's cool But I 6 for homes, not businesses.
Accountant 1:	You don't think it would work for the business?
Accountant 2:	Well, I would 7 something with more features.
Accountant 1:	What features does PBL Unlimited have?
Accountant 2:	Oh, it has everything! It has inventory tracking, data mining and a lot more.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

Have you thought about which software ...?

I'm thinking about getting _

What features does _ have?

Student A: You are an accountant. Talk to Student B about:

- software
- features
- preferences

Student Br You are an accountant. Answer Student A's questions.

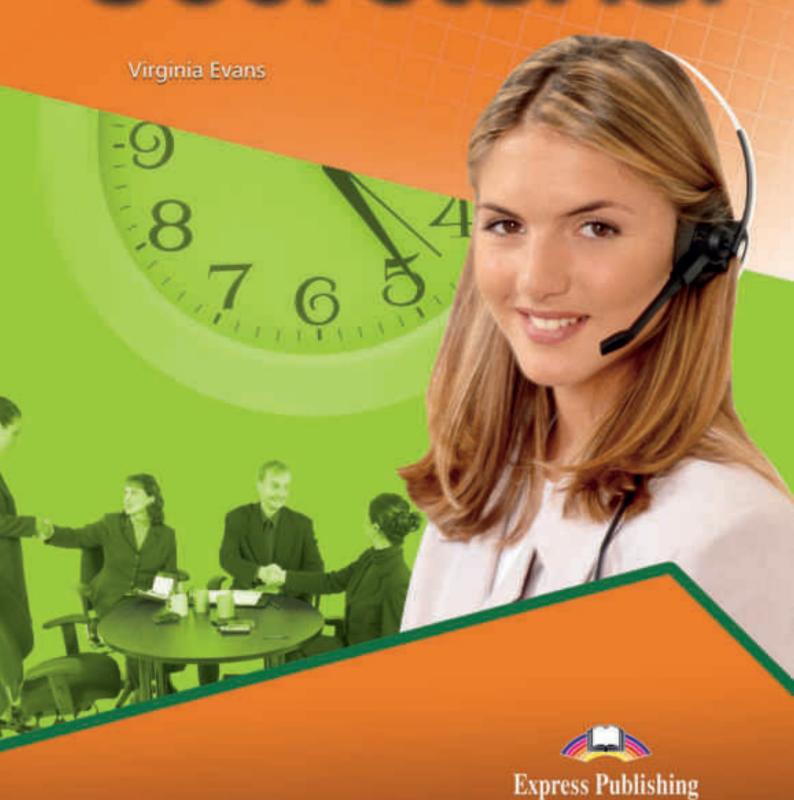
Writing

Use the advertisement and the conversation from Task 8 to complete the email.

FROM: TO:	CPA Accounting Manager
	you want to buy new software
you kn	department. I just wanted to let ow about a really great program
that I u	sed at a previous job.
7	
Thanks	for your time!
	



Secretarial



Book 1	— Uı	nit 1 - Office supplies	. 4
	Uı	nit 2 – Office furniture	. 6
	Uı	nit 3 - Reference books	. 8
	Uı	nit 4 - Office machinery	10
	Uı	nit 5 – Office documents	. 12
	Uı	nit 6 – Greeting visitors	14
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	on 1	nit 9 – Phone calls	
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		nit 12 – Answering the phone	
		nit 13 – Making appointments	
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		nit 15 – Graphs and charts	
		lossary	
l	<u> </u>	lossary	04
ſ	— 11	nit 1 – Office routines	1
		nit 2 – Quantities	
		nit 3 – Writing invitations	
		nit 4 – Making travel arrangements	
		nit 5 – Booking a hotel room	
		nit 6 – Travel preparations	
		nit 7 – Filing equipment	
Boo		nit 8 – Filing systems	
(Bo	1	nit 9 - Record-keeping	
12		nit 10 – Business communication	
		nit 11 – Using computers	
		nit 12 – Word processing	
		nit 14 – Conferences	
		nit 15 – Conferences	
l	GI	lossary	34
r		nit 1 Company activities	1
		nit 1 – Company activities	
		nit 3 – Employment	
		nit 4 – Business transactions	
		nit 5 – Agendas	
	\	nit 7 – The mail	
Boo	ok 1	nit 8 – Official letters	
13		nit 9 – Telecommunications	
		nit 10 – Business abbreviations	
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		nit 14 - Bookkeeping	
		nit 15 – Requests for payment	. 32 . 34
	G	lossary	. 34

7 Filing equipment



On special offer for one month only!



storage box

Get ready!

- Before you read the passage, talk about these questions.
 - 1 Where do people store their papers?
 - 2 How do people keep things organized?

Reading

- Read this store advertisement. Then, mark the following statements as true (T) or false (F).
 - Box files are available in three colors.
 - CD storage boxes can hold 20 CDs.
 - Clear pockets are half price this month.

For all your Storage Needs

DON'T MISS OUR SALE -GREAT SAVINGS!

Ring Binders:

Three inch, two-ring or four-ring binders, available in blue, green, red, yellow and black. Twelve for the price of tent

Box Files:

A4 or legal size, available in blue or grey. Buy two, get one free!

Suspension Files:

All files come with colored tabs and inserts. Package of 100 files - now half price!

CD Storage Boxes:

Easy to assemble. Holds 100 CDs. Now 20% off!

CD-R discs:

700MB digital storage. CDs will play back on DVD or CD players. Safe and permanent; it's impossible to erase your data. Pack of fifty discs - half price!

Clear Pockets:

A4 pockets, punched with holes to fit most types of binder. Perfect for presentations and pictures!

Pack of one hundred for the price of fifty! This month only!

Free next-day delivery

for orders over \$25.

Vocabulary

box file

- 8 Match the words (1-6) with the definitions (A-F).
 - 1 __suspension file
- 3 __erase
- 5 __tab

- 2 __storage box
- 4 _ legal
- 6 __insert
- A a piece of plastic on a suspension file
- B a file that hangs inside a drawer
- C a piece of paper inside a tab
- D a place where you can put things
- E to remove something from a surface or disk
- F a large size of paper

- Choose the word that is closest in meaning to the underlined part.
 - Put these files in a folder with metal rings.

A ring binder

B suspension file C tab

2 This office needs more space for keeping items that are not in use.

A inserts

B storage

C legal

3 Put that document into the grey large, rectangular container.

A clear pocket

B box file

C ring binder

4 Put that picture inside a plastic envelope.

A storage box

B clear pocket

C tab

👩 🙀 Listen and read the advert again. Say five things you can buy from the store.

Listening

6 Listen to a conversation between a secretary and a salesperson at a stationery company. Check (/) the things the administrative assistant orders.

1 __box files

4 __storage boxes

2 __ ring binders

5 _ CDs

3 __ suspension files

6 __clear pockets

Listen again and complete the conversation.

Salesperson: The Stationery Store, this is Mike speaking.

How can I help you?

Secretary: Hi, I'd like to place an order for some 1 ___

supplies.

Salesperson: No problem, what would you like?

Secretary: First of all, I need some 2_

Salesperson: Okay, they come in two sizes, 3 and

A4. Which would you like?

Secretary: The legal, I'll take a dozen of those in gray.

Salesperson: Great Anything else?

Secretary: I need seventy red 4 ______ and

three hundred 5_

Salesperson: Got it. Do you have an account with us or are you

paying with a credit card?

Secretary: We have an account. It's Johnstone and Company.

and the account number is 3748 3948.

Salesperson: Thanks. We have the address on the computer, so

we'll deliver it tomorrow morning. Is sometime

between nine and eleven okay?

Secretary: 6 __

___ thanks

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I'd like to place an order _ They come in two sizes.



Student A: You work at a stationery company. Talk to Student B about

- the order
- account number
- delivery

Student B: You want to place an order for some stationery. Tell Student A what you want to buy.

Writing

Use the conversation from Task 8 to fill out the receipt.

The St	ationery Store
COMPANY: ACCOUNT NUMB DATE:	
ORDER	PRICE
THANKS FOR YO	

CAREER PATHS

Nursing

Virginia Evans Kori Salcido RN



357

	Unit 1 – Hospital staff	4
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	Unit 3 – Rooms and equipment	8
	Unit 4 – The body	10
	Unit 5 – Blood	12
	Unit 6 – The Circulatory system	
	Unit 7 – Respiratory system	
Book	Unit 8 – Digestive system	
(BOOK)	Unit 9 – Psysical assessment	
\ 1 /	Unit 10 – Recognizing symptoms	
	Unit 11 – Pain	
	Unit 12 - Medication	
	Unit 13 – Licensed practical nurse	
	Unit 14 – Registered nurse	
	Unit 15 – Nurse practitioner	
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	Unit 4 – Admitting patients	
	Unit 5 – Taking vital signs	
	Unit 6 – Accidents, emergencies and first aid	
	Unit 7 – Wound care	
Book	Unit 8 – Medical specimens and testing	
(Unit 9 – Discharging patients	
2	Unit 10 – Maternity nursing	
	Unit 11 – Pediatric nursing	
	•	
	Unit 12 – Surgical nursing	
	Unit 13 – Home health nursing	
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	Unit 3 – Chronic vs. acute conditions	
	Unit 4 – Diabetes	
	Unit 5 – Cancer	
	Unit 6 – Heart disease	
	Unit 7 – Trauma and triage	
	•	
Book	Unit 8 – Communicating with staff	
3	Unit 9 – IV care	
9		
	Unit 11 – Preventing Infection	
	Unit 12 – OB/GYN nursing	
	Unit 13 – Geriatric nursing	
	Unit 14 – Psychiatric nursing	
	Unit 15 – Hospice Nursing	
	Glossary	42

Nurse Practitioners and Primary Care

It's a familiar scene long walts at the doctor's office in crowded waiting rooms. But there's a way to avoid this and still get your check up! How? See an NP (nurse practitioner) instead.

NPs are an excellent point of entry health providers. They hold advanced degrees and must be board certified. So you're sure to get good care. NPs provide a wide range of services. They conduct physical exams and diagnose lineses. They prescribe treatment such as physical therapy. Many provide regular immunizations for children Some even offer counseling services.

Though patients must see doctors for specialized care, runse practitioners provide general healthcare without the wait.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What kind of jobs do nurse practitioners perform?
 - 2 What qualifications must nurse practitioners hold?

Reading

- Read the article from Healthy Living magazine. Then, mark the following statements as true (T) or false (F).
 - Patients are usually directed to NPs by point of entry health providers.
 - Nurse practitioners treat patients' physical and emotional needs.
 - Patients of NPs must visit a doctor's office to get shots.

Vocabulary

- Match the words (1-5) with the definitions (A-E).
 - 1 __immunization
- 4 __board certified
- 2 __advanced degree
- 5 _ point of entry
- 3 __physical therapy
- A a college degree higher than a bachelor's degree
- B having passed a test to document expertise in an area of medicine
- C treatment for an illness or injury by physical methods rather than the use of drugs
- D the administration of a medical substance to help protect a person against a disease
- E the first level of access to a system







board certified





nurse practitioner

Fill in the blanks with the correct words and phrases from the word bank.

W	0	r	d	ā	M
100	-				

prescribe nurse practitioner diagnose counseling physical exam

- Mark is in constant pain. He hopes the doctor can quickly the problem.
- When Linda conducts a(n) _____, she checks all areas of a person's body.
- 3 Peter examined his patient, he decided to _____ medication to reduce the pain.
- 4 Todd offers _____ services. Many people tell him about their problems.
- 5 Molly likes learning about medicine and helping people. She wants to be a when she grows up.

6 G Listen and read the article again. How can a patient avoid a long wait at the GP's?

Listening

- (i) Sometimes interviewer and a NP. Choose the correct answers.
 - 1 What is the dialogue mostly about?
 - A challenges of being an NP
 - B the steps of a physical exam
 - C procedures that the NP performs
 - D common illnesses that the NP sees
 - 2 According to the dialogue, what service does the nurse practitioner NOT offer?
 - A prescribing medications
 - B offering counseling
 - C performing immunizations
 - D diagnosing illnesses
- Listen again and complete the conversation.

Interviewera	Thanks for agreeing to 1 I know you nurse practitioners get busy.
NP:	It's my pleasure.
Interviewer	So, what kind of 2 do you provide?
NP	Lots I conduct 3 and perform immunizations for children. I also offer counseling.
Interviewer:	What patients do you have today?
NP	My next patient has an injury from a 4 I'm giving him physical 5
Interviewer:	Are there any limits to the care you provide?
NP:	Well, I don't perform surgery. But I do

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

What kind of services do you provide? My next patient has ...

Are there any limits to the care you provide?

Student A You are an interviewer and you are writing an article about NPs. Ask Student B questions to find out about:

- services
- today's patients
- limits to care

Student B: You are a nurse practitioner. Answer Student A's questions.

Writing

Use the conversation from Task 8 to fill out the interviewer's notes.

Article about NPs Services Provided: Conducts Performs Offers Limits to Care: Does not

CAREER PATHS

Salty Salon

Jenny Dooley Virginia Evans







٦	_	Unit 1 – Beauty Salon Workers	4
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Boo		Unit 8 – Hair coloring	
)	Unit 9 – Barber service	
2		Unit 10 – Damaged hair	
		Unit 11 – Getting a manicure	
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		Unit 5 – Curly hair	
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		Unit 8 – Special occasion hair	
Boo	ok)	Unit 9 – Nail problems	
\ 3		Unit 10 – Artificial nails	
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		Unit 12 – Choosing makeup	
		Unit 13 – Eye makeup techniques	
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		Unit 15 – Permanent makeup	
		Glossary	
		GIUSSAI y	. 04

Hair coloring







chestnut

dark brown

light brown

purple-black









auburn

honey blonde

Hairdresser Today - April Edition

Get ready!

- Before you read the passage, talk about these questions.
 - 1 Why do some people color their hair?
 - 2 What are some advantages of different hair colors?

Reading

- Read the information from a magazine article. Then, mark the following true (T) or false (F).
 - 1 __ Chestnut hair is easy to maintain.
 - 2 Healthy red hair holds color well.
 - 3 __ Blonde shades have low maintenance.

Vocabulary

Place the words and phrases from the word bank under the correct heading.



auburn platinum chestnut light brown copper honey blonde golden blonde dark brown

Browns and Blacks

The Best 🕼

Choose from our new color swatch book

Choose from our new color swatch book. There. are plenty of reasons to go brunette. Maintenance is very easy, and dark hair reflects a lot of light, so it looks very shiny. But remember, if you're thinking about a very dark color (like blue-black) consult a professional. Once you dye your hair black, it is very difficult to change it back.

Hot colors chestnut, dark brown, light brown

Reds

Do you enjoy getting a lot of attention? Then, try a head-turning shade of red. Redheads must have very healthy hair in order for the hair color to last for a long time. But it's worth it! Just stay away from purpleblack tones, which appear unnatural.

Hot colors auburn, copper

Blondes

For a youthful, energetic look, try blonde shades. But it may take time to find the right shade to match your skin tone. Also, blonde hair costs a lot of money and time to maintain.

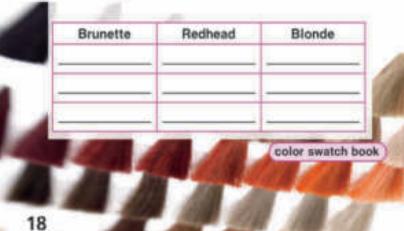
Hot colors

honey blond, platinum, golden blond

- Write a word that is similar in meaning to the underlined part.
 - 1 Tara has decided to dye her hair a pale yellow color. _l_n__
 - 2 The stylist advised Sara against getting very dark black with tones of blue hair because it doesn't match her skin tone.

			- 4
- 6.0	- 1	 -	<i>P</i> 1.
- 64		 _	

3 Helen is the only person with brown hair in her class _r_n_t__



6 PListen and read the information from a magazine article again. What must someone consider if they want to dye their hair blonde?

Listening

- Conversation between a stylist and client at a hair salon. Choose the correct answers.
 - 1 What does the man help the woman with?
 - A choosing a new hair color
 - B maintaining a previous hair color
 - C advising about hair care
 - D picking the right hair cut
 - 2 What is true about the woman?
 - A She has never dyed her hair before.
 - B She visits the salon every two weeks.
 - C She has naturally dark hair.
 - D She wants to look younger.
- Whisten again and complete the conversation.

Stylist:	Good morning, Mrs McAllen. You're here for a consultation, aren't you?
Client	That's right. I really want to change my look.
Stylist:	Well, let's talk about your options. First, do you want to go lighter or 2?
Client:	I've always wanted to try 3 hair.
Stylist	Okay, blonde is very popular. But you should know that you'd have to come in every 2 to 4 weeks for touch-ups.
Client	Wow, that could get 4
Stylist:	On the other hand, blonde hair typically makes women look younger.
Client	Really? Maybe blonde isn't such a great idea then. What are some low-maintenance options?
Stylist:	Well, you have 5 hair. We could give you light brown instead.
Client	I want a bigger change from my natural color. How about red shades?
Stylist:	I think copper red would look fantastic on you. And it's a lot easier to maintain than blonde.

Client: That sounds perfect! Let's see how I look as a

Speaking

(i) With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I really want to change my look.

First, do you want to go lighter or darker?

I think _ would look fantastic on you.

Student A: You are a stylist at Bella Salon. Talk to Student B about:

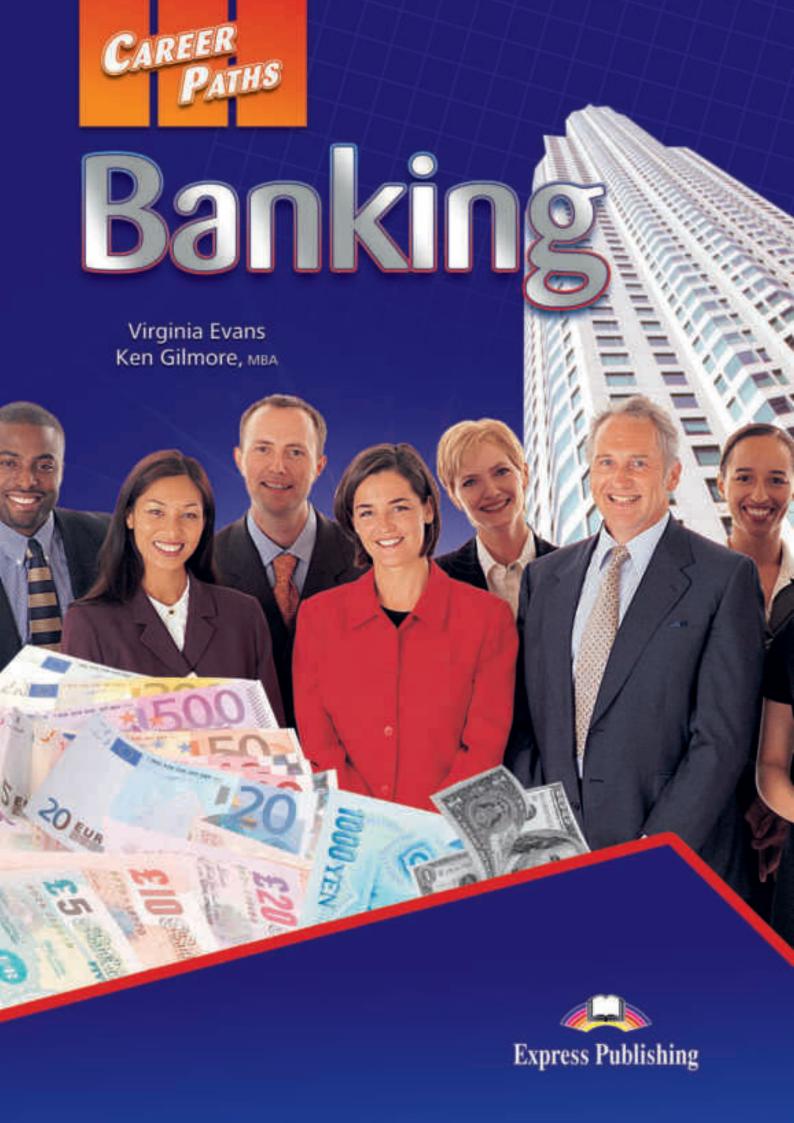
- · his or her color preferences
- the color's advantages and disadvantages
- suitable colors for the client

Student B: You are a client. Based on Student A's advice. choose a hair color.

Writing

- You are a colorist. Use the conversation from Task 8 to write notes about the client's change of hair color. Write about:
 - The options
 - The advantages of different hair colors





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9/		Unit 9 – Investment banking: Front Office	
_		Unit 10- Investment banking: Middle Office	
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one-on-one savings plans!

At Drury Savings Bank, our primary goal is customer satisfaction. That's why we encourage you to open a savings account* with us. It's a great way to improve your financial stability and quality of life.

Our employees develop one-onone savings plans. That means each depositor receives individual attention from our staff. We're currently offering great interest rates. The more you deposit, the more interest you earn. So what are you waiting for? Schedule an appointment, and we'll help plan your long-term financial goals.

No storge account from a minerale balance requirement fromly withdrawale and limited

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What encourages people to open savings accounts?
 - 2 What are some restrictions on savings accounts in your country?

Reading

- Read the bank advertisement. Then, mark the following statements as true (T) or false (F).
 - Depositors can develop different savings plans.
 - 2 Larger accounts earn more money than smaller accounts.
 - Customers can open savings accounts with any amount of money.



Vocabulary

- 3 Match the words (1-5) with the definitions (A-E).
 - 1 __deposit
- 3 __ depositor
- 5 __long-term

- 2 __interest
- 4 __ withdrawal
- A lasting for a long time
- B when you take money from an account
- C someone who puts money into an account
- D a percentage earned on an amount of money
- E to put money into an account
- Fill in the blanks with the correct words and phrases from the word bank.

from the	word bank.
worde	NK
ear	
1 Tim wa	s fined when his account fell below the

- 2 Many banks ______ savings withdrawals to six per year.
 3 The warms deposited the money from her paychack into
- 3 The woman deposited the money from her paycheck into a(n) ______.
- 4 With the high rates, the man was able to ______some extra money.
- 5 The man kept his money in an account with an excellent

S Listen and read the advertisement again. Is it possible to keep a savings account open with no money in it?

Listening

- 6 Listen to a conversation between a teller and a customer. Choose the correct answers.
 - 1 What is the conversation mostly about?
 - A making a withdrawal
 - B reducing account fees
 - C opening a savings account
 - D checking on interest rates
 - 2 Why will the man pay a fee?
 - A He is opening a new account.
 - B He is ordering a cashler's check.
 - C He already withdrew money this month.
 - D His account doesn't have enough money.
- Q Listen again and complete the conversation.

Teller	to take three hundred out of your 1?
Customer:	That's right. Why, is there a problem?
Teller	A small one. You have the money. Bu your account is 2 to one withdrawal a month.
Customen	Oh, and I 3 money last week to make a cashier's check. Well, I really need the cash.
Teller	Are you sure? There will be a
Customer	5 is it?
Teller:	It's twenty dollars.
Customer	I don't 6 Ill just pay the fee.

Speaking

With a partner, act out the roles below based on Task 7, Then, switch roles.

USE LANGUAGE SUCH AS:

Is this correct ...

Your account is limited to _

There will be a fee _

Student A: You are a banker. Talk to Student B about:

- his/her account
- the withdrawal limit.
- the fee he must pay to withdraw

Student 8: You are making a withdrawal. Talk to Student A about the withdrawal limit fee.

Writing

Use the advertisement and the conversation from Task 8 to fill out the paperwork.

Customer Name:	
Gustomer Name-	
Account Number:	
evic or a reducing control of	
Type of Transaction:	
Fee: Y / N	
If yes, reason for fee:	
Fee Amount:	
Total Transaction Amount	

paquagaqaaqaqaqaaqaapagaqa





Agriculture

Neil O'Sullivan James D. Libbin



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()	Unit 9 – Salts and acidity	20
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1	Unit 11 – Soil conservation	
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Extension Office: Crop and Field Problems

Who we are

We are agricultural advisors with extensive experience in diagnosing crop and field problems. Our services are available to the general public.

What we can do for you - We can provide technical assistance in a variety of ways ranging from advice on crop selection to on-site and laboratory diagnosis.

On site diagnosis

Give us a call if your plants are stippled, stunted, wilting or browning. We attempt to establish symptom patterns for small groups of plants. For larger problems, we attempt to identify the field pattern. Once this information has been gathered, we can usually provide a definitive diagnosis using our symptomology keys.

Laboratory diagnosis

When a symptomology key does not provide a definitive diagnosis, we usually turn to lab analyses. These tests can identify if a symptom is caused by biotic or abiotic factors.

How to contact us

If you'd like to get our advice, or set up an appointment for a field or crop diagnosis, please call 888-555-0505 or send an email to diagnosis@extensionur.edu.

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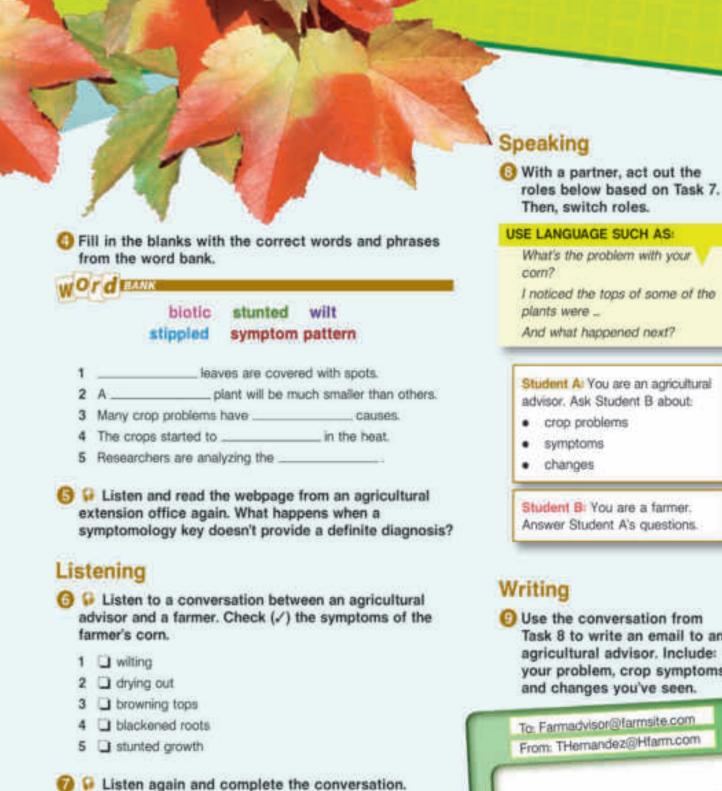
Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some signs that crops are failing?
 - 2 What are some ways to save failing crops?

- Read the webpage from an agricultural extension office. Then, choose the correct answers.
 - 1 What is the purpose of the webpage?
 - A to explain a diagnostic technique
 - B to offer advice on diagnosing problems
 - C to give information about services
 - D to list common causes of crop problems
 - 2 Who does the office provide assistance for?
 - A college students
 - B the general public
 - C laboratory scientists
 - D agriculture professors
 - 3 Which service is NOT provided?
 - A advice on growing crops
 - B on-site diagnosis of problems
 - C laboratory analysis of samples
 - D preparation of new fields

Vocabulary

- Match the words (1-5) with the definitions (A-E).
 - 1 __ abiotic
- 4 __ symptomology key
- 2 __ brown
- 5 __ symptom
- 3 __ field pattern
- A to change color
- B non-living
- C a sign that indicates disease
- D a tool used to diagnose diseases
- E a sign of disease that occurs throughout an area



Use the conversation from Task 8 to write an email to an agricultural advisor, Include: your problem, crop symptoms,

	To: Farmadvisor@farmsite.com From: THemandez@Hfarm.com
	То
١	Sincerely

CAREER PATHS Medical

Virginia Evans Jenny Dooley Trang M. Tran, M.D.



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	Unit 9 Canaar	
Boo	Unit 9 – Heart disease	
13	Unit 10 – Traumatic injuries	
,	Unit 11 – Infections	
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HEARTLAND HOSPITAL

FIRST FLOOR

Dr. Paul Sartin, cardiologist, surgeon / Office: 100 See for: Heart Disease, Heart Surgery

Dr. Lydia Greenwich, anesthesiologist / Office: 101 See for: Surgery Pain Relief and Preparation

Dr. Richard Collins, chief pediatrician / Office: 102 See for: Children's Health

Dr. Ann Harold, obstetrician / Office: 103 See for: Labor, Pregnancy

Dr. Thomas Locke, chief radiologist / Office: 104 See for: X-rays, CT Scans



STAFF DIRECTORY SECOND FLOOR

Dr. Rowan McNeil, general practitioner / Office: 202 See for: General Medicine

Carol Simmons, NP, head nurse / Office: 203 See for: Nursing Schedules

Dr. Charles Thiel, pharmacist / Office: 204 See for: Prescriptions



Get ready!

- Before you read the passage, talk about these questions.
 - Who are some different people who work in a
 - 2 What are some special kinds of doctors?

Reading

- Read the hospital directory. Then, mark the following statements as true (T) or false (F).
 - A patient having heart surgery will visit Dr. Sartin and Dr. Greenwich.
 - 2 __ Dr. Harold is best qualified to examine a sick four-year-old.
 - 3 __ Pregnant women meet their doctor on the second floor.

Vocabulary

- Match the words (1-5) with the definitions (A-E).
 - lab technician
- 4 __ nurse
- 2 __ anesthesiologist
- 5 __ pharmacist
- 3 __ general practitioner
- A a doctor who provides many kinds of care to adults and children
- B a doctor who renders patients unconscious or prevents them from feeling pain
- C a medical professional who works with samples in a laboratory
- D a medical professional who helps a doctor and cares for patients
- E a person who fills prescriptions and gives medicine

- Read the sentence and choose the correct word.
 - The radiologist / pharmacist has prepared the X-rays.
 - The lab technician / pediatrician is checking on the threeyear-old.
 - 3 A great obstetrician / cardiologist treated me after my heart attack.
 - 4 The anesthesiologist / obstetrician says the baby is doing fine.
 - 5 Dr. Brown is a famous transplant surgeon / nurse.
- S Listen and read the hospital directory again. Who are some of the hospital staff and what are their duties?

Listening

- 6 S Listen to a conversation between a doctor and a nurse. Choose the correct answers.
 - 1 What is the main idea of the conversation?
 - A a patient's appointment
 - B a patient's missing chart
 - C a patient's blood pressure
 - D a patient's general practitioner
 - 2 What will the woman likely do next?
 - A examine the patient
 - B call the cardiologist's office
 - C take the patient's blood pressure
 - D lead the man to the patient's room
- Listen again and complete the conversation.

Nurse:	Dr. McNeil, could you come over here 1?
Doctor:	Sure, Carol. What do you need?
Nurse	I just took Ms. Greyson's blood pressure. It's one fifty 2ninety-two.
Doctor	Hmm. That's 3
Nurse:	Yes, I 4, too.
Doctor	Who's her 5?
Nurse:	Her chart says it's Dr. Sartin.
Doctor:	He'll want to 6 this.
Nurse:	I'll let his office know to set up an appointment.
Doctor	Good idea. Thanks for consulting me.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

Can you come over here? What do you need? Who is ...



Student A: You are a nurse. Talk to Student B about:

- · a problem with a patient
- what you think about it.
- what to do next

Student B: You are a doctor. Talk to Student A about a patient.

Writing

Use the conversation from Task 8 to fill out the consultation form.

Patient Consultation Form
Patient: Doctor Consulted:
Issue:
Solution



Mechanics

Jim D. Dearholt



	Tools	Unit 1 – Hand tools 1 Unit 2 – Hand tools 2	
		Unit 3 – Fasteners	
		Unit 4 – Power tools	
		Unit 5 – Bench and machine tools	
	Mechanic Basics	Unit 6 – Basic actions	
		Unit 7 – Materials	
		Unit 8 - Numbers	
Book		Unit 9 – Measurements	
		Unit 10 – Around the shop	
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	Auto Customo	Unit 4 – Four-stroke engine	
	Auto Systems	Unit 5 - Electrical system	
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		Unit 7 – Fuel system	
Book		Unit 8 – Lubrication system	
0		Unit 9 – Exhaust system	
2		Unit 10 – Cooling system	
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		Unit 4 – Common problems	
	HVAC	Unit 5 – Heating	
		Unit 6 – Ventilation	
		Unit 7 – Air conditioning and refrigeration	
Book	Heavy Machinery	Unit 8 – Farm Machines	
		Unit 9 – Construction and demolition machines	
`3'	Collision Repair	Unit 10 – Welding	
		Unit 11 – Frame repair	
		Unit 12 – Refinishing	
	Auto	Unit 13 – Hybrids	
		Unit 14 - Electric cars	
		Unit 15 - Troubleshooting problems	32
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3 Parts of a motorcycle

grinnel **X43**

shock absorber

Coming in at 1,000 pounds with a full tank, the Grinnel X43 is our entry-level touring motorcycle and among our best selling!



With state-of-the-art, computer-adjusted front and rear suspension systems and comfortable seating it offers an amazingly smooth riding experience for those just entering the world of motorcycles.

The X43's handlebars are designed to reduce strain and put the driver in full control. Convenient placement of the throttle, the clutch lever, and the shift lever make this bike simple and easy to operate for a first-time driver. Unlike chain or belt drives, the X43's shaft drive is extremely durable and requires

little maintenance. It's just one example of the X43's reliability. Our aim is to ensure that you get the smoothest ride with minimal maintenance.

And how do we accomplish that goal? We start with a high-strength steel frame. The fork tubes and durable triple trees provide the front suspension, while the swingarm with computer-controlled shock absorbers creates the rear suspension. A six-gallon fuel tank ensures you can take a long ride without refueling. And not only is the X43 supported by a landard steel side stand, it is supported by Grinnel's

standard steel **side stand**, it is supported by a standard steel **side stand**, it is supported by Grinnel's three-year, unlimited mileage warranty. Check out the Grinnel X43 today, and get into the world of riding motorcycles.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some of the parts of a motorcycle?
 - 2 What keeps a motorcycle standing when it is not being driven?

Reading

- Read the advertisement for a motorcycle. Then, choose the correct answers.
 - 1 What is the advertisement mostly about?
 - A different types of options for a motorcycle
 - B types of products from a motorcycle company
 - C a motorcycle designed for touring
 - D available parts for a motorcycle
 - 2 What is true of the X43 model?
 - A It is built for racing.
 - B It has an optional side stand.
 - C It is recommended for first-time drivers.
 - D It weighs less than 900 pounds with fuel.
 - 3 Which is NOT a feature of the X43?
 - A side stand
- C steel frame
- B belt drive
- D shock absorbers

Vocabulary

- Read the sentence pair. Choose where the words best fit the blanks.
 - 1 motorcycle / frame
 - A A ______ is similar to a bicycle with an engine.
 - B The wheels, seat, and other parts attach to the ______.
 - 2 side stand / handlebars
 - A The _____ allow drivers to park a motorcycle.
 - B ______ are used to make turns.
 - 3 chain drive / shaft drive
 - A A _____ has a long rod in the drive train.
 - B Gears are an important part of a
 - 4 fuel tank / belt drive
 - A Gasoline or diesel is stored in the
 - B A ______ connects the engine and rear wheel.

Place the words and phrases from the word bank under the correct heading.

word	BANK		
44	clutch lever	swingam	fork tube
	shift lever	throttle	triple tree
	sho	ock absorb	er

Rear suspension	Controls
	Rear suspension

S Listen and read the advertisement for a motorcycle again. What type of rider is the X43 aimed at?

Listening

chain drive

- (i) Listen to a conversation between two mechanics. Mark the following statements as true (T) or false (F).
 - 1 _ The motorcycle was in an accident.
 - 2 _ The mechanic wants to replace the fork.
 - 3 _ The frame is the most damaged part.
- Section I Listen again and complete the conversation.

Mechanic 2:	That depends. The 1 are beyond repair.
Mechanic 1:	No doubt about that.
Mechanic 2:	I think I could find a reasonably priced replacement.
Mechanic 1:	OK. How about the 2?
Mechanic 2:	I went over it with a 3 and didn't find a single crack.
Mechanic 1:	That's incredible!
Mechanic 2:	There was some damage, but it's 4
Mechanic 1:	So do you think it's still 5?
Mechanic 2:	Sure, but 6 a lot of work. We'll also need to replace both wheels, the brakes, and the swingarm.
Mechanic 1:	77
Mechanic 2:	That's all I could find.

belt drive

ewing arm

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

How about the ...? So do you think it ...? We'll also need to ...



Student A: You are a mechanic. Talk to Student B about:

- · the damage to a motorcycle
- what needs to be repaired
- if the motorcycle can be ridden

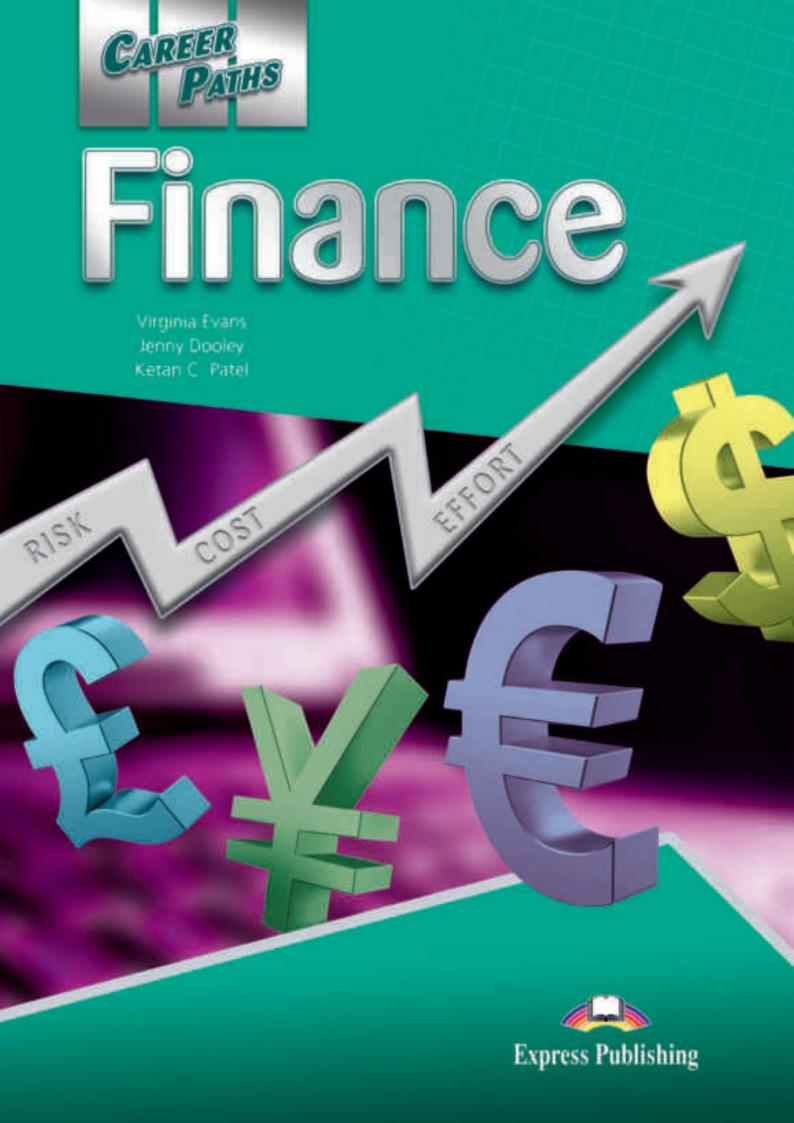
Student B: You are a mechanic. Talk to Student A about the damage to a motorcycle.

Writing

Use the advertisement and conversation from Task 8 to fill out an assessment of a damaged motorcycle. Include: damaged parts, repairs required, and parts that are safe.

Damage Assessment

Customer name:	
Damaged parts:	
New parts required:	
Safe parts:	



	Finance Basics	Unit 1 – Office supplies	4
		Unit 2 - Office furniture	6
		Unit 3 – Office machines	8
		Unit 4 – Financial documents	10
		Unit 5 - Cash	12
		Unit 6 - Numbers	14
		Unit 7 - Changes in value	16
		Unit 8 – Balance sheets	18
(Book	Banking	Unit 9 – Using money	20
		Unit 10 - Bank accounts	22
		Unit 11 – Bank services and costs	24
		Unit 12 – Loans	26
	Business Finance	Unit 13 – Types of businesses	28
		Unit 14 – Types of cost	30
		Unit 15 – Budgets	32
	Appendix	Glossary	3/
	Appendix	Glossary	04
	Finance Basics	Unit 1 – Types of investments	1
		Unit 2 – Investment styles	
		Unit 3 – Personal investments and retirement	
		Unit 4 – The stock market	
		Unit 5 – Changes in the stock market	
	Investment Banking	Unit 6 – The front office	
		Unit 7 – The middle office	
		Unit 8 – The back office	
Book		Unit 9 – Regulation	
	Job in Finance	Unit 10 – Bank manager	
` Z '		Unit 11 – Accountant	
1		Unit 12 – Tax consultant	
		Unit 13 – Financial advisor	
		Unit 14 – Stock broker	
		Unit 15 – Trader	
		Cint 10 - Irader	02
	Appendix	Glossary	34
_			
	Business finance	Unit 1 – Supply, demand, and prices	
		Unit 2 – Starting a business	
		Unit 3 – Balance sheets	
		Unit 4 – Profit and loss accounts	10
		Unit 5 – Sales forecasts	
		Unit 6 – Controlling operations	14
		Unit 7 – Business relationships	16
Pask		Unit 8 - Challenges	
(Book)	Insurance	Unit 9 – Insurance basics	
3		Unit 10- Insurance claims	22
	Public finance	Unit 11 - Central banks	
		Unit 12 – International organizations	26
		Unit 13 – Economic indicators	28
		Unit 14 – Economic stability	30
		Unit 15 – Economic theory	32
	Appendix	Glossary	34
	/ INDUITION	WINDOW V TO THE TENED OF THE TE	

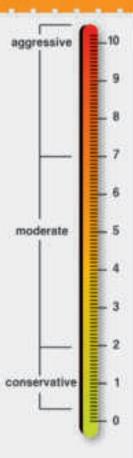
trom Larry Dean

The **key** element that will determine your investing style is **risk** tolerance.

With all the market's ups and downs, investing can be stressful. That's why it's important to choose an investment style that works for you. The key element that will determine your investing style is risk tolerance.

Some people have a naturally high level of risk aversion. If this is you, go with investments that are virtually risk-free, like bonds and CDs. Perhaps you are considering personal investments to sustain you after retirement. You also should maintain a conservative investing approach. Stay in your comfort zone. Avoid the stress of market fluctuations.

Some of you, on the other hand, are more willing to take chances. You will risk great losses for a chance at great returns. You should go with a more aggressive investment approach in stocks. And for those of you in the middle, moderate investments are the way to meet your goals, invest in mutual funds to limit risk but increase returns.



Get ready!

- Before you read the passage, talk about these questions.
 - 1 How willing are you to take risks with your money? Why?
 - 2 How does risk affect a person's investing style?

Reading

- Read the investment advice column. Then, choose the correct answers.
 - 1 What is the purpose of the article?
 - A to evaluate levels of risk aversion
 - B to explain conservative investment strategies
 - C to compare high and low risk investments
 - D to give advice based on investment styles
 - 2 What investments should people with moderate to high risk aversion NOT purchase?
 - A bonds
- C mutual funds
- B CDs
- D stocks
- 3 According to the column, what are the benefits of bonds?
 - A They have almost no risk,
 - B They benefit from market fluctuations.
 - C They give higher returns than mutual funds.
 - D They provide a chance to make large profits.

Vocabulary

- Write a word that is similar in meaning to the underlined part.
 - Most people are comfortable with a <u>medium</u> level of risk. ____d ___a ___
 - 2 Candice is a <u>cautious</u> investor.
 - _0__e_v__l__
 - Jon worked hard to meet his planned level of achievement. __o ___
 - 4 His high reluctance to face the chance of loss keeps him from making most investments.
 - ------

1	pe	rsonal investment / retirement
	A	Dad went into at age 60.
	В	Buying the shop was a
2	ag	gressive / risk-free
	A	Joe made investments, hoping for a hug return.
	В	These government bonds are
3	co	emfort zone / risk tolerance
	A	Some stock purchases require a high
	В	CDs are safe and should be in any investors

Listening

- 6 Listen to a conversation between a financial advisor and a customer. Mark the following statements as true (T) or false (F).
 - The customer has high risk aversion.
 - 2 _ The advisor suggests investing in a moderate investment.
 - 3 _ A mutual fund is out of the customer's comfort zone.
- Listen again and complete the conversation.

Advisor:	Well. The first thing to consider is how much 1, you are willing to take.
Customer:	I'm not sure. I certainly don't want to 2
Advisor:	Okay. Are you willing to risk losing half of your money 3 double it?
Customer:	Yeah, but I couldn't handle losing much more than that
Advisor	All right. You have a fairly 4 of risk aversion.
Customer	So, what should I invest in?
Advisor:	There are a number of options. A mutual fund is a fairly 5 investment.
Customer:	I've heard of those. They aren't 6?
Advisor:	They involve some risk, but nothing that would put you out of your comfort zone.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

The first thing to consider is ...

You have a ...

There are a _

Student A: You are a financial advisor. Talk to Student B about:

- his/her level of risk aversion
- · an appropriate investing style
- · possible investments

Student B: You are a new investor. Talk to Student A about investing and risk.

Writing

Use the conversation from Task 8 to fill out the risk aversion worksheet for the client.

New Client Risk Aversion
Client Name: How much of an investment is the client willing to risk?
Client's risk aversion leveli
Suggested investments



Construction I

Buildings

Virginia Evans Jenny Dooley Jason Revels



Express Publishing

	Unit 1 – Hand tools 1	4
	Unit 2 – Hand tools 2	
	Unit 3 – Power tools	
	Unit 4 – Fasteners	
	Unit 5 – Safety equipment	
	Unit 6 – Basic actions 1	
	Unit 7 – Basic actions 2	
Book	Unit 8 – Basic math	
	Unit 9 – Decimals, fractions, and percents	
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	Unit 13 – Site communication	. 28
	Unit 14 – Parts of a residence	. 30
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	Unit 1 – Careers	Δ
	Unit 2 – Worksite safety	
	Unit 3 – Site investigation	
	Unit 4 – Site layout	
	Unit 5 – Cranes	
	Unit 6 – Rigging	
	Unit 7 – Excavation 1	
Book	Unit 8 – Excavation 2	
	Unit 9 – Foundations 1	. 20
`2'	Unit 10 – Foundations 2	. 22
	Unit 11 – Formwork 1	
	Unit 12 – Formwork 2	
	Unit 13 – Floor plans	
	Unit 14 – Floors 1	
	Unit 15 – Floors 2	
	Glossary	
	GIUSSaly	. 34
	Hara Bras A	
	Unit 1 – Prints 1	
	Unit 2 – Prints 2	
	Unit 3 – Concrete work 1	
	Unit 4 – Concrete work 2	
	Unit 5 – Concrete work 3	. 12
	Unit 6 – Timber frames	. 14
	Unit 7 – Steel frames	. 16
Book	Unit 8 – Concrete frames	
	Unit 9 – Doors and windows	
`3'	Unit 10 – Insulation	
	Unit 11 – Stairs	
	Unit 12 – Masonry	
	Unit 13 – Roofs 1	
	Unit 14 – Roofs 2	
	Unit 15 – Finishing	
	Glossany	2/

SUE GABLE

Expert Mason

Whether you want a decorative brick wall or a complete brick building, I am the mason for you. I have over 20 years of masonry experience. My recent work includes:

- leading the installation of the exterior bearing wall at the Two Oaks Shopping Center
- designing and installing numerous curtain walls in the Fair Meadows housing project
- installing a complex multiwythe cavity wall at the Jefferson Government Building

With my experience, I can recommend the right design for your needs. For example, do you need room for drainage but still want a brick wall? A single wythe veneer wall with airspace backing is right for you.

I've used every type of masonry unit, including brick, concrete, and limestone. I can make the perfect mortar mix for any material to guarantee a strong, long-lived wall. I am also familiar with using grout to embed steel reinforcement in a wall.

I would be happy to visit your building site for a free consultation. Please call me at (797) 555-2356 or email sue@gablemasonry.com.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What material does a mason work with?
 - 2 What connects bricks in a brick wall?

Reading

- Read the ad for a mason. Then, mark the following statements as true (T) or false (F).
 - The mason recently completed a single wythe veneer wall.
 - 2 __ The mason mixes her own mortar.
 - 3 __ Grout is used to embed brick into a wall.

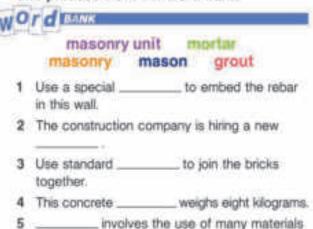




Vocabulary

Match the words (1-6) with the definitions (A-F).

- A a wall with a thickness of one block
- B a wall that bears a weight down to a foundation structure
- C a wall with a thickness of two or more blocks
- D a wall that has one masonry layer backed by an airspace
- E a wall that is non-structural and only serves to keep out the weather
- F a wall that has two skins made from brick or concrete separated by a hollow space
- Fill in the blanks with the correct words and phrases from the word bank.



other than bricks and cement.

S Listen and read the ad for a mason again. What types of walls has the mason recently created?

Listening

- G Listen to a conversation between a mason and a potential customer. Choose the correct answers.
 - 1 What is the conversation mainly about?
 - A the benefits of masonry
 - B when construction can begin
 - C how masonry can lower construction costs
 - D why masonry is being used more often
 - 2 Why does the woman recommend using masonry?
 - A It is less expensive.
 - B It looks more attractive.
 - C It lasts longer than other materials.
 - D It can be constructed faster than other materials.
- Substantial property of the conversation.

Customer: Hi, Sue. My name is Dave Chandler. I'm

considering a new office for my business. I'm

thinking of going with masonry.

Mason: That's a great idea. What can I tell you?

Customer: Well, I don't know too much about it, is it really

1 _____ than a timber or

concrete frame?

Mason: I think so. Masonry has a lot of benefits.

Customer: How so?

Mason: For one, masonry structures 2 ______
than other kinds of structures.

Customer: Oh, yeah? How much longer?

Mason: A well-built brick structure has a life of more than

fifty years. That's 3 ______ thirty years for

steel or reinforced concrete.

Customer: That's impressive, But 4

I won't need this building in fifty years.

Mason: 5 ______ But it will increase the value of

your property. That could be important if you decide

to sell it.

Customer: I guess that 6 ______

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I'm considering ...
For one, masonry structures ...
To be honest. ...

Student A. You are a mason. Talk to Student B about:

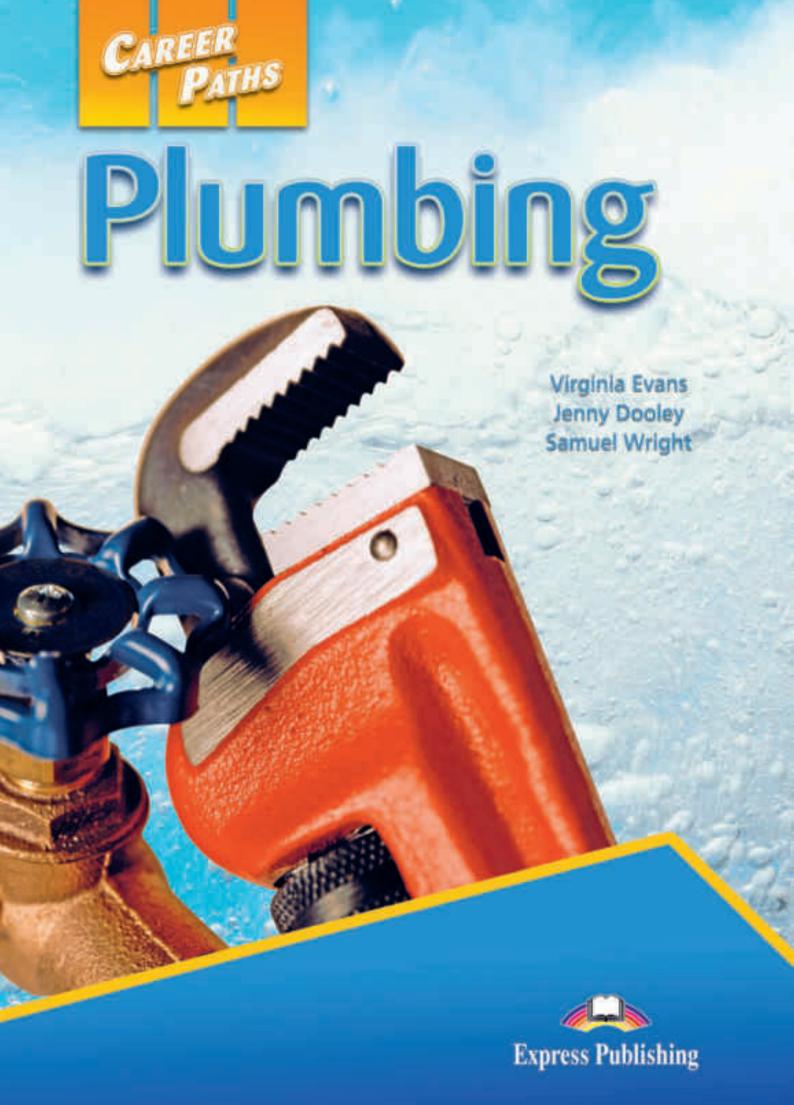
- masonry and other frame types
- the strength of masonry
- · the value of masonry

Student B You are considering masonry for a new building. Talk to Student A about masonry.

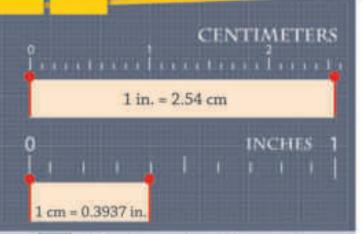
Writing

- Use the ad and the conversation from Task 8 to write an informational brochure about masonry walls. Write about:
 - · types of masonry walls
 - materials used
 - · benefits of masonry





	Unit 1 – Hand tools 1	4
	Unit 2 – Hand tools 2	6
	Unit 3 – Power tools	8
	Unit 4 - Safety equipment	10
	Unit 5 – Basic actions 1	12
	Unit 6 – Basic actions 2	14
	Unit 7 – Materials	16
Boo	Unit 8 – Numbers	18
	Unit 9 – Measurements	20
1	Unit 10 – Properties and dimensions	22
	Unit 11 – Pipes, tubes, and tubing	
	Unit 12 – Fittings	
	Unit 13 – Valves	
	Unit 14 – Fixtures	
	Unit 15 – Faucets	
	Glossary	
L	_	
		4
	Unit 2 – Sealants and compounds	
	Unit 3 – Drainage, waste, and venting systems	
	Unit 4 – Garbage disposals	
	Unit 5 – Dishwashers	
	Unit 6 – Gas water heaters	
	Unit 7 – Electric water heaters	
Boo		
(·)	
2	Unit 10 – Site communication	
	Unit 11 – Blueprints: Reading	
	Unit 12 – Blueprints: Drafting	
	Unit 13 – Organizing materials	
	Unit 14 – Handling materials	
	Unit 15 – Layouts	
	Glossary	
L		
	Unit 1 – Fire-Suppression systems	4
	Unit 2 – Septic systems	
	Unit 3 – Water service installation	
	Unit 4 – Water distribution installation	
	Unit 5 – Drainage, waste, and vent installation	
	Unit 6 - Toilet installation	
	Unit 7 – Sink installation	
Boo		
(500	Unit 9 – Toilets	
3	Unit 10 – Clogs	
	Unit 11 – Faucets and showers	
	Unit 12 – Pumps	
	Unit 13 – Septic systems	
	Unit 14 – Pipe repair	
	Unit 15 – Water heaters	
	Glossary	
	MIUJJULY	



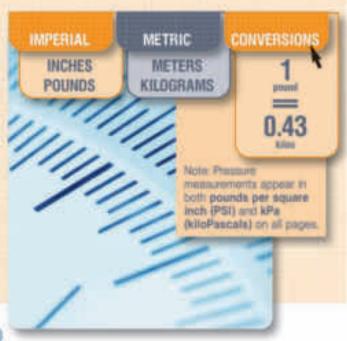
Aplumb Supply Measurements and Sizing

and oriented or include a substantial control of the control of th

Aplumb is proud to serve clients around the world. We know that not all customers use the same measurements. For our North American clients, we provide imperial measurements. All pipe sizes are listed in inches. Weight measurements appear in pounds.

For clients outside North America, we also provide metric measurements. Pipe sizes are listed in millimeters. Weight measurements appear in kilograms.

Each region has it's own page. Just click the link for the measurements you need. To convert measurements between systems, use our conversion calculators. Click 'Conversions'. You can convert inches to centimeters in an instant.



Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are the two major measurement systems? Where are they used?
 - 2 What are some common measures in the two systems?

Reading

- Read the website for a pipe supplier. Then, mark the following statements as true (T) or false (F).
 - 1 _ PSI is used in the metric system.
 - Kilograms are provided with the imperial product listings.
 - 3 __ Aplumb lists two types of pressure measurement for each product.

Vocabulary

Match the words (1-6) with the definitions (A-F).

3 _ conversion 6 _ millimeter

- A a metric measure of distance equal to 1/100 of a meter
- B the act of changing a measurement from one system to another
- C an imperial measure of distance
- D a metric measure of distance equal to 1/1000 of a meter
- E a metric measure of weight
- F an imperial measure of weight
- Read the sentence pair. Choose where the words best fit the blanks.
 - 1 imperial / metric

A The _____ system uses pounds, not kilograms.

B An inch is not a(n) _____ measurement.

2 psi/kPa

A Metric pressure is measured in ______

B Imperial pressure is measured in ______

5 Listen and read the pipe supplier's website again. What do the different systems use to measure length?

Listening

- 6 Solution Listen to a conversation between two plumbers. Choose the correct answers.
 - 1 What is the conversation mainly about?
 - A the length of a pipe
 - B the weight of a pipe
 - C the location of a pipe
 - D the pressure a pipe can contain
 - 2 What is true of the man?
 - A He used the wrong type of pipe.
 - B He made a similar mistake before.
 - C He used to work in North America.
 - D He had never used metric measurements.
- Listen again and complete the conversation.

Supervisor	Bill, can I talk to you 1 ?
Plumbera	Sure, boss. What is it?
Supervisora	This pipe is 2
Plumber	It is? But I measured it twice. It was twenty-five 3 each time.
Supervisora	That explains it. You measured in inches. We need the measurement in 4
Plumber	Oh, my mistake. I'm so used to the
Supervisor	That 6 with plumbers who worked in North America.
Plumber:	It won't happen again. I'll cut a new pipe to twenty-five centimeters.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

Can I talk to you?

This pipe is ...

You measured in _

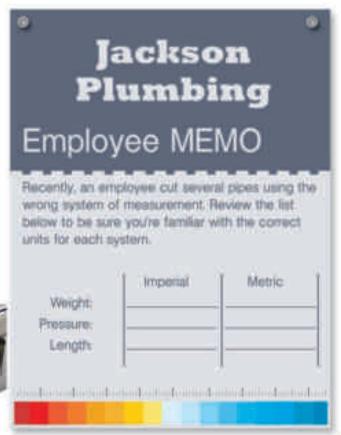
Student A: You are a supervisor. Talk to Student B about:

- a problem with a pipe
- · the measurement system used
- · why the problem occurred

Student B: You are a plumber. Talk to Student A about a problem with a pipe.

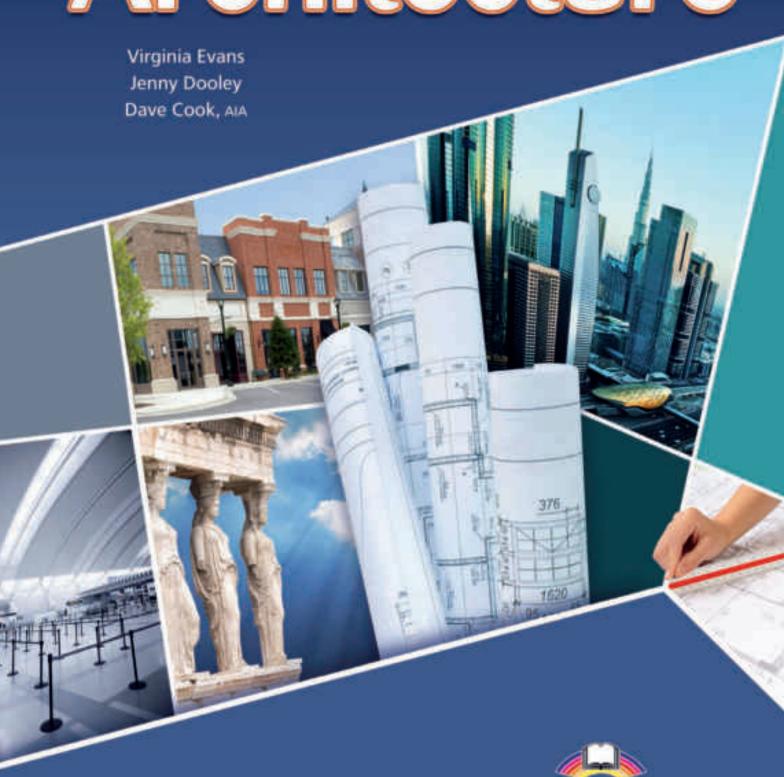
Writing

 Use the conversation from Task 8 to fill out the memo.





Architecture



Express Publishing

Γ	Unit 1 – Types of structures	4
	Unit 2 – Parts of a building 1	6
	Unit 3 – Parts of a building 2	8
	Unit 4 - Shapes 1	10
	Unit 5 – Shapes 2	12
	Unit 6 - Describing shapes and structures	14
	Unit 7 – Describing landscapes	16
Boo	Unit 8 – Basic math	18
	Unit 9 – Measurements 1	20
` 1	Unit 10 – Measurements 2	22
1	Unit 11 - Materials 1	24
	Unit 12 - Materials 2	26
	Unit 13 - Describing materials	28
	Unit 14 - Education 1	30
	Unit 15 - Education 2	32
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	_	
Γ	Unit 1 – Qualities of an architect	4
	Unit 2 – People in architecture	6
	Unit 3 - Scale	8
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	Unit 5 - Perspective	
	Unit 6 - Orientation	14
	Unit 7 - Concept	
Boo	Unit 8 – Site survey and analysis	18
0	Unit 9 – Design factors	
2	Unit 10 – Design elements	22
	Unit 11 - Detail developments	
	Unit 12 – Elements of construction	
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	_	
	Unit 1 – Design tools and materials	
	Unit 2 - Models	
	Unit 3 - Drawings 1	
	Unit 4 - Drawings 2	
	Unit 5 - Blueline prints 1	
	Unit 6 - Blueline prints 2	
	Unit 7 - Presentations: Storyboarding	
Boo		
13	Unit 9 – Historical architecture	
J	Unit 10 - Modernism	
	Unit 11 – Postmodernism	
	Unit 12 – Contemporary architecture 1	
	Unit 13 – Contemporary architecture 2	
	Unit 14 – Sustainability 1	
	Unit 15 – Sustainability 2	
	Glossary	34

11 Postmodernism

DeGrasse Museum Presents

Postmodern Images:

Reintroducing Beauty onto Architecture

The DeGrasse Museum invites you to explore Postmodernism at a new exhibit. See 25 physical models and more than 100 photographs of notable Postmodern buildings.

This fascinating architectural style is a direct countermovement to early twentieth-century Modernism. While Modernism featured stark, bland designs, Postmodernism embraces color and ornaments. Its followers believe that architecture should be dual purpose, having both function and visual appeal. This reactionary attitude revived ideas from styles before Modernism.

Unexpected images and bold shapes characterize Postmodern architecture. Monumentalism is also apparent in the featured model of the Fadner Building. The building's primary design is based on Modernism, and from the ground to the fifteenth floor, it features simple lines and boxes. However, the top is a dramatic example of double coding. Neoclassical columns support a grand, asymmetrical structure that overhangs the street.

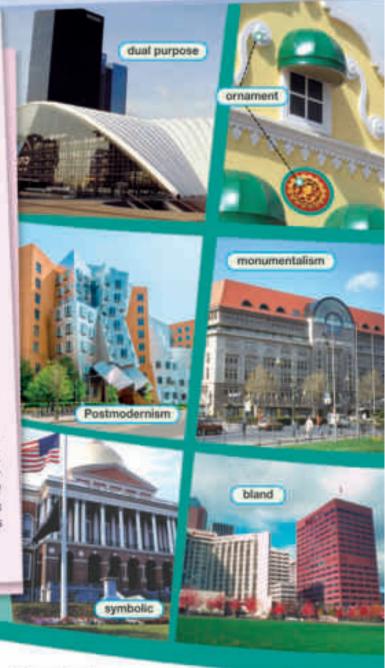
Don't miss two lectures by architectural historian Greta Moss. On Saturday, she will discuss the reasons for popular architecture's departure from Modernism. She will also address arguments from late twentieth-century Modernists. During her Sunday lecture, Moss will talk about the art and philosophy of Postmodernism. Learn about the importance of symbolic elements in Postmodern construction. This session will focus on the use of icons in several famous Postmodern buildings. Visit www.degrassemuseum.com for details and tickets.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What is the difference between Modern and Postmodern architectural features?
 - 2 What is the artistic philosophy behind Postmodernism?

Reading

- Read the brochure. Then, mark the following statements as true (T) or false (F).
 - According to the brochure, foundations of Postmodernism came before Modernism.
 - The exhibit's featured model is a blend of different architectural styles.
 - 3 __ One of the lectures will focus on similarities between Modern and Postmodern symbolism.



Vocabulary

- Match the words (1-6) with the definitions (A-F).

 - A an image that is associated with a particular idea
 - B an architectural movement featuring functional and decorative elements
 - C considered plain or uninteresting
 - D most basic or important
 - E to be a fundamental feature or quality of something
 - F serving multiple functions

Fill in the blanks with the correct word or phrase from the word bank.

NO	r d BANK	
	monumentalism double coding countermovement	symbolic ornament reactionary
1	In a(n) directly opposes anothe	, one set of idea
2	The carving of a sword in	
3	The fireplace is not real;	it's just a(n)
4	The blend of classical fe contemporary features in	
5	"Advocates for Function	" is a(n) roup of Modernists.
6	large buildings with bold	sually features very façades.

5 Sharper Listen and read the brochure again. What is the Postmodern view of functionalism?

Listening

- 6 Listen to a conversation between a museum guide and a visitor. Choose the correct answers.
 - 1 What is the conversation mainly about?
 - A how to interpret Postmodern icons
 - B notable Postmodern architects in the region
 - C the differences between Postmodernism and previous styles
 - D when Postmodernism became popular
 - 2 According to the woman, what is a feature of the Fadner Building?
 - A It is not functional.
 - B It displays monumentalism.
 - C It is very bland.
 - D It features symbolism.

Listen again and complete the conversation.

Guide:	Before we start the tour, does anyone have any questions?
Visitor:	Are we going to 1 of the Grasswood Center?
Guide:	No. The Grasswood Center is actually not 2
Visitor:	Really? It's so simple. I was 3 be part of the exhibit.
Guide:	I think you're confusing Postmodernism 4
Visitor:	But the primary purpose of Postmodern buildings is to be functional. Isn't that why they're 5 ?
Guide:	Actually, it's the 6 Strict functionalism is a feature of Modernism.

Speaking

With a partner, act out the roles below based on Task 7. Then, switch roles.

LISE LANGUAGE SUCH AS:

I was sure it would ... Actually, it's the other ...

Let's look at ...

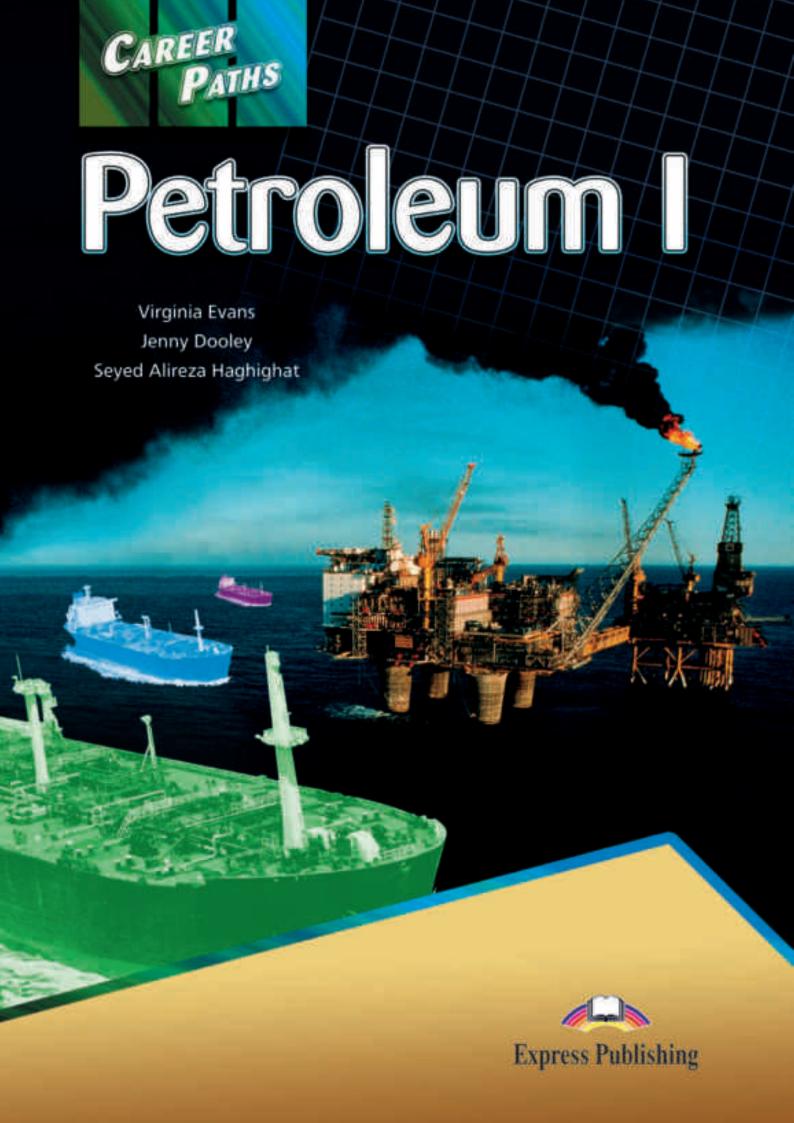
Student A: You are a museum guide. Talk to Student B about:

- a Postmodern exhibit
- · the features of Postmodernism
- · architectural styles of local buildings

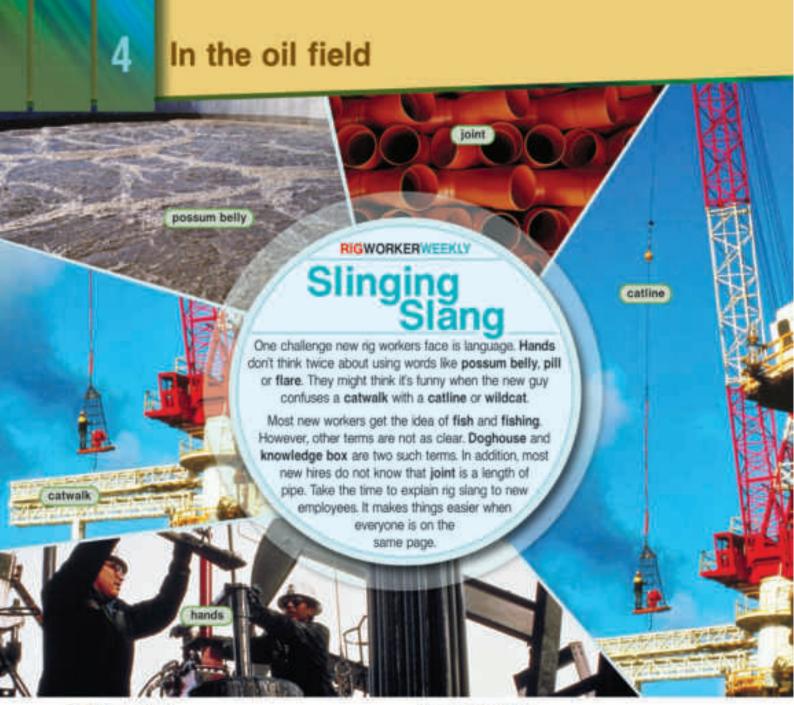
Student B: You are a museum visitor. Talk to Student A about architectural styles of local buildings.

Writing

Use the reading passage and conversation to complete a feedback form about your museum tour. Include: the exhibit you visited, the information that the tour guide covered, and the most interesting fact you learned on the tour.



	Unit 1 – Jobs in the oil industry	4
	Unit 2 – Jobs in the oil industry 2	6
	Unit 3 – In the company	
	Unit 4 – In the oil field	
	Unit 5 – Work locations	
	Unit 6 – Weather conditions	
	Unit 7 – Working conditions	
	Unit 8 – Actions	
Book	Unit 9 – Basic tools	
\ -1 /		
•	Unit 10 – Specialized tools	
	Unit 11 - Numbers	
	Unit 12 – Geometry	
	Unit 13 - Measurements	
	Unit 14 – Measuring tools	
	Unit 15 – Safety equipment	
	Glossary	34
	Unit 1 – Parts of a drilling rig	4
	Unit 2 – Types of offshore rigs	6
	Unit 3 - Parts of an offshore rig	8
	Unit 4 – Rig power systems	10
	Unit 5 – Rig rotary systems	12
	Unit 6 - Rig circulation system	14
ı	Unit 7 – The modern drilling process	16
Book	Unit 8 – Drilling problems	
(Book)	Unit 9 – New drilling technology	
`2 ′	Unit 10 – Well completion	
_	Unit 11 – Well stimulation	
	Unit 12 - Crude oil products	
	Unit 13 - Cleaning crude oil	
	Unit 14 – Transporting oil	
	. •	
	Unit 15 – At the gas station	
L	GIUSSATY	34
	Unit 4 Players	4
	Unit 1 - Blowouts	
	Unit 2 - Workovers	
	Unit 3 – Rig dismantling	
	Unit 4 – Automation (robotics in the oil field)	
	Unit 5 – Improved oil recovery	
	Unit 6 – Finding oil	
	Unit 7 – Geographical features	
Book	Unit 8 – Petroleum mapping	
	Unit 9 – Mud logging	
3	Unit 10 – Petroleum traps	
1	Unit 11 - Contracts	24
	Unit 12 - Finance	26
	Unit 13 – Marketing	28
	Unit 14 – Oil spills	30
	Unit 15 – Environmental impact	32
	Glossary	34



Get ready!

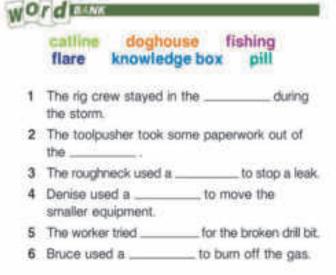
- Before you read the passage, talk about these questions.
 - 1 What is the slang word for an experienced worker on an oil rig?
 - 2 What is slang for a platform on a rig?

Reading

- Read the magazine article from Rig Worker Weekly. Then mark the following statements as true (T) or false (F).
 - 1 ___ New rig workers can be confused by slang.
 - 2 ___ It is hard to guess the meaning of some terms.
 - 3 New workers need to figure out the slang on their own.

Vocabulary

Fill in the blanks with the correct words and phrases from the word bank.



- Read the sentences and choose the correct terms.
 - The hand / fish worked hard to finish the job.
 - The rig had a large catwalk / possum belly that was used for storing fluid.
 - 3 The crew working on the wildcat / joint well hoped to find oil.
 - 4 The workers ran out of pipe, so they had to order more joints / hands.
 - 5 The men tried to retrieve the possum belly / fish but it was out of reach.
 - 6 The roughneck crossed the catwalk / wildcat to talk to the toolpusher.
- S Listen and read the magazine article from Rig Worker Weekly again. How should an experienced rig worker help a new hire?

Listening

- ① Some Listen to a conversation between two rig workers. Choose the correct answers.
 - 1 What can be inferred about the new worker?
 - A He is confused by terms used on the rig.
 - B He is not dressed for bad weather.
 - C He is familiar with some slang terms.
 - D He is going to go inside the doghouse.
 - 2 What will the workers likely do next?
 - A fasten together the joints C go to the doghouse
 - B take a tour of the rig floor D move the drilling pipe

Experienced	Worker:	Hey, can you help me move some joints?
New	Worker:	Uh _ 1 joints?
Experienced	Worker	You must be new.
New	Worker:	Yes, I've never 2 a rig before
Experienced	Worker:	Okay. Well, joints are pieces of 3
New	Worker	Thanks. I'd be 4 help. So _ is the weather usually this bad?
Experienced	Worker:	Today's not so great, but we can always go in the 5if it starts to rain.
New	Worker	What's that?
Experienced	Worker	It's a shelter on the 6 Now let's get to work.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUICH AS

Can you help me ..? What are ..?

Do you know what ..?

Student At You are an experienced rig worker. Talk to Student B about:

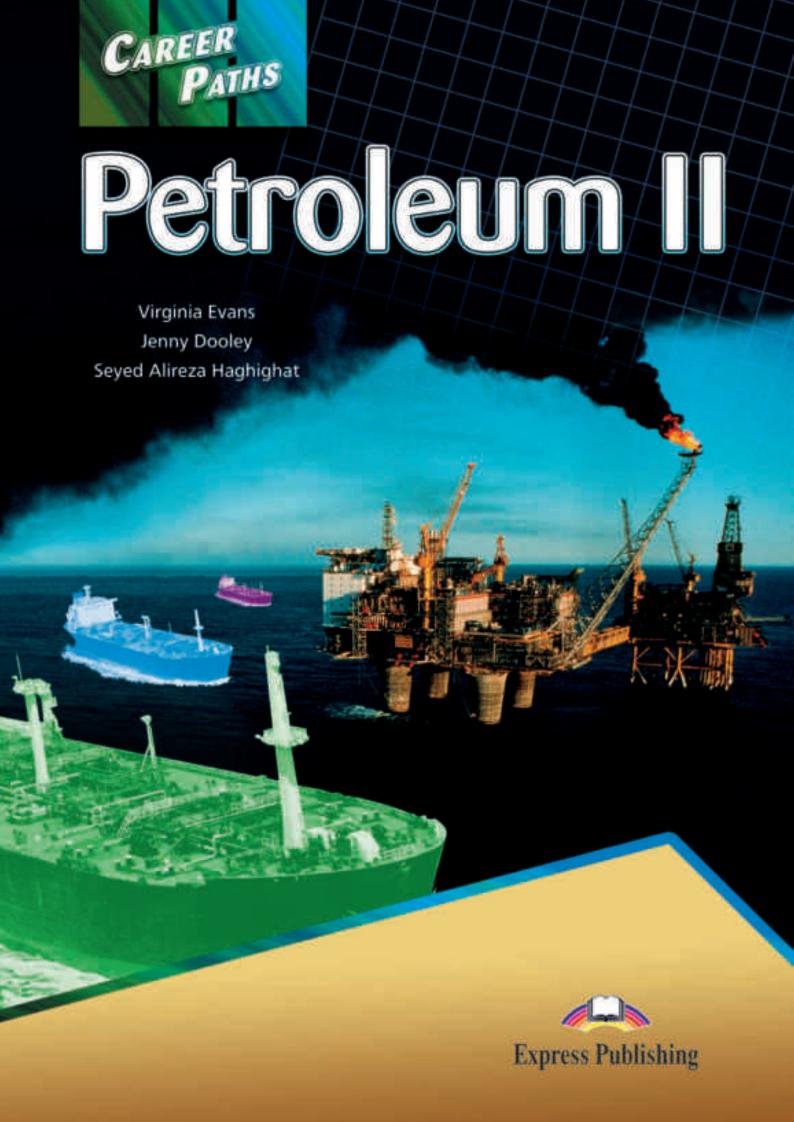
- the kind of help you need
- · oil rig language
- how to deal with bad weather

Student B: You are a new worker. Talk to Student A about working on the rig.

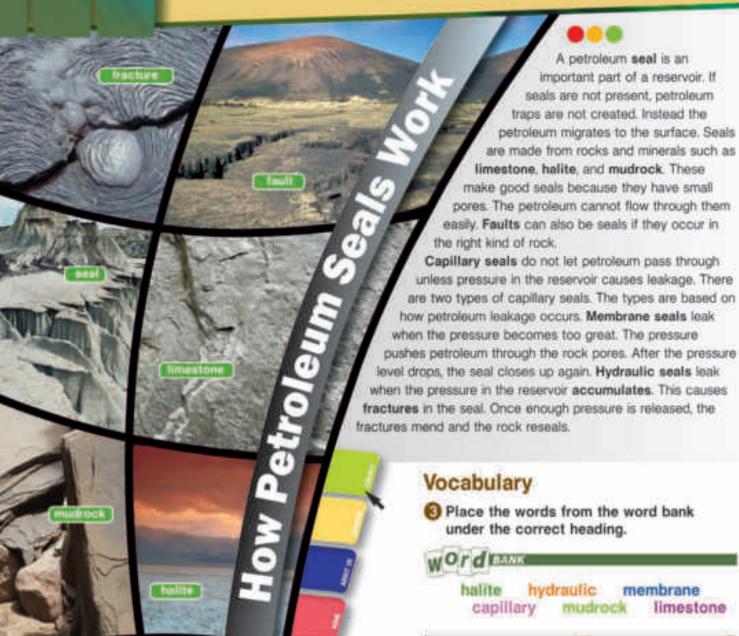
Writing

Use the conversation from Task 8 to fill out the rig worker's notes below.





	Unit 1 – Oil sands	4
	Unit 2 – Oil shale	6
	Unit 3 – Petroleum reserves	8
	Unit 4 – Treating petroleum in the field	10
	Unit 5 – Picking up oil from storage tanks	
	Unit 6 – Measuring petroleum	
	Unit 7 – The licensing process	
Book	Unit 8 – Licensed areas	
BOOK)	Unit 9 – Acquiring leases	
1	Unit 10 – Exploration damages	
•	Unit 11 – Lease agreements for private property	
	Unit 12 – Petroleum engineers	
	•	
	Unit 13 – Construction and maintenance employees	
	Unit 14 – Well types	
	Unit 15 – Wildcatting	
	Glossary	34
	Unit 1 – The chemistry of petroleum	
	Unit 2 – Properties of petroleum	
	Unit 3 – Impurities in petroleum	
	Unit 4 – Petroleum seals	
	Unit 5 – Indicators of petroleum: Seepage	
	Unit 6 – Indicators of petroleum: Seismic data	
	Unit 7 – Indicators of petroleum: Marine seismic data	16
Book	Unit 8 – Core samples	18
1	Unit 9 – Fluid samples	20
2	Unit 10 – Automated driller's cabins	22
1	Unit 11 – Drillships	24
	Unit 12 – Heatstroke	26
	Unit 13 - Fatigue	28
	Unit 14 – First aid	
	Unit 15 – Hydrogen sulfide exposure	
	Glossary	
	Unit 1 – Petroleum reservoir estimates	4
	Unit 2 – Reservoir modeling	
	Unit 3 – Natural reservoir drive mechanisms	
	Unit 4 – Artificial lift: Beam pumping	
	Unit 5 – Artificial lift: Submersible pumping	
	Unit 6 – Artificial lift: Gas lift	
	Unit 7 – Well problems	
	•	
Book	Unit 8 – Refined product pipelines	
3/	Unit 9 – Pipeline pigging	
	Unit 10 – Pipeline pumping stations	
	Unit 11 – Offshore pipelines	
	Unit 12 – Disposal of drilling waste 1	
	Unit 13 – Disposal of drilling waste 2	
	Unit 14 – Doing business in the petroleum industry	
	Unit 15 – Petroleum company strategy models	
	Glossary	34



Vocabulary

the right kind of rock.

Place the words from the word bank under the correct heading.

-				
1446	α	90	м	BLOCKING.
·w	*	8-1	ч	STATE OF

membrane halite hydraulic capillary mudrock limestone

A petroleum seal is an important part of a reservoir. If seals are not present, petroleum traps are not created. Instead the petroleum migrates to the surface. Seals are made from rocks and minerals such as

limestone, halite, and mudrock. These make good seals because they have small pores. The petroleum cannot flow through them easily. Faults can also be seals if they occur in

Capillary seals do not let petroleum pass through

Seal types	Rock/Mineral types

 Match the words (1-4) with the definitions (A-D).

1 .	fracture	3 _	fault	
527		6.50		

4 accumulate 2 seal

- A a break that occurs in a rock
- B a divide in a rock formation caused by the earth's movement
- C a rock that keeps petroleum moving upward to the surface
- D to grow or increase over a period of time

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some types of rock where seals form?
 - 2 What does excessive pressure cause to happen to seal rock?

Reading

- Read the webpage. Then, mark the following statements as true (T) or false (F).
 - 1 __ Seals need to be present for petroleum traps
 - Hydraulic seals leak when the seal fractures.
 - 3 __ Faults are a type of capillary seal.

S Listen and read the webpage again. What causes a membrane seal to leak?

Listening

- 6 Listen to a conversation between a geologist and an oil field worker. Choose the correct answers.
 - 1 What is the purpose of the conversation?
 - A to explain how faults work as seals
 - B to describe how faults are created
 - C to compare the structure of petroleum traps
 - D to discuss the types of rocks that form seals
 - 2 What will the software show the woman?
 - A where the fault is located
 - B how much petroleum is in the trap
 - C which kind of rock is creating the seal
 - D how the petroleum is moving
- Listen again and complete the conversation.

Oil Field Worker: Hey, Sasha. What are you

doing out in the field?

Geologist: I'm conducting an analysis of the

1_____

Oil Field Worker: I just don't understand how a

fault can be a seal. I mean, it's a 2 _____ in the ground.

Geologist: Well, faults are often in rocks that

are already seals, 3 ___

Oil Field Worker: So how does that help?

Geologist: If the rock is 4_

even with the fault, it remains a

seal.

Oil Field Worker: Okay, that makes sense.

Geologist: But faults change the structure of

the 5___

Oil Field Worker: Is that why you're analyzing it?

Geologist: Yes, the computer software

shows how the hydrocarbons are 6 around the fault. It also shows the potential for the fault

seal to leak.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

LISE LANGUAGE SUCH AS:

fm doing an analysis of _ What kind of _?

The computer software shows _

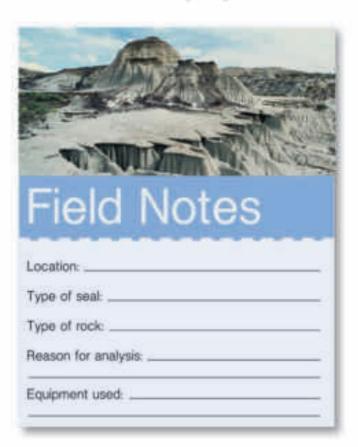
Student A: You are an oil field worker. Talk to Student B about:

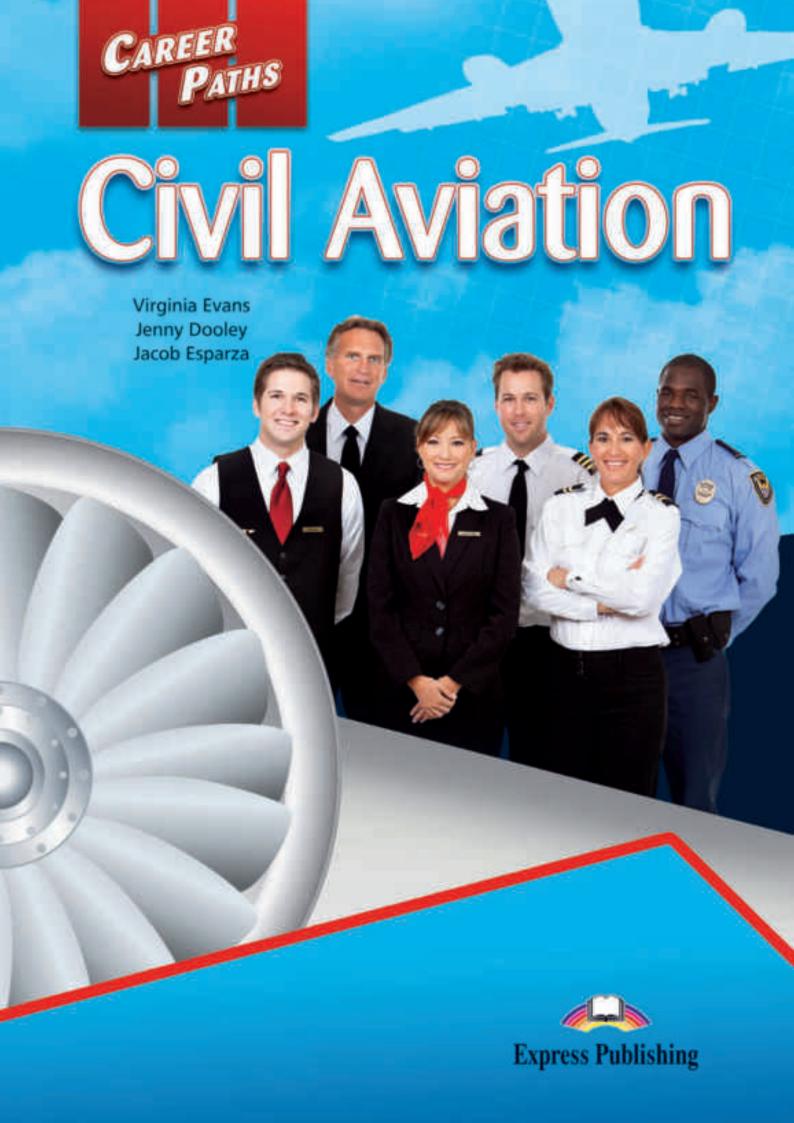
- · what work is going on
- the seal type
- · why he or she is analyzing the seal

Student B: You are a geologist. Talk to Student A about seals.

Writing

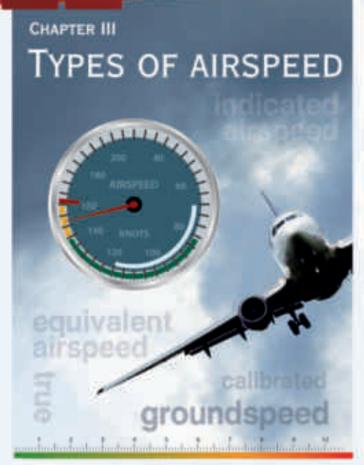
Use the webpage and the conversation from Task 8 to fill out the geologist's notes.





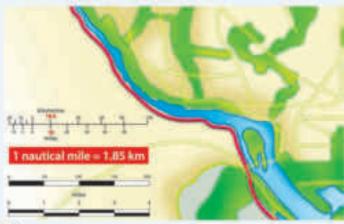
	Unit 1 – Parts of an airplane 1	4
	Unit 2 – Parts of an airplane 2	6
	Unit 3 – The cockpit	
	Unit 4 – Flight instruments	
	Unit 5 – Radio equipment	
	Unit 6 – Radio basics 1	
	Unit 7 – Radio basics 2: Conventions	
Park		
Book	Unit 9 – Distance and speed	
\ 1 .	Unit 10 – Describing flight 1	
	Unit 11 – Describing flight 2	
	Unit 12 – Types of airliners	
	••	
	Unit 13 – Types of airspace	
	Unit 14 – Parts of an airport	
	Unit 15 – People in an airport	
	Glossary	34
	- Unit 4 Air troffic control	
	Unit 1 – Air traffic control	
	Unit 2 – Flight plans	
	Unit 3 – Weather conditions	
	Unit 4 – Pre-flight check	
	Unit 5 – Weather reports	
	Unit 6 – Taxiing	
	Unit 7 – Takeoff	
Book		
2	Unit 9 – Control systems	
	Unit 10 – Cruising	
	Unit 11 - Instrument scan	
	Unit 12 – Encountering traffic	
	Unit 13 - Descent	
	Unit 14 – Approach	
	Unit 15 – Landing	
	Glossary	34
	Unit 1 – Aerodynamics	
	Unit 2 – Weight and balance	
	Unit 3 – Broadcasts	
	Unit 4 – Holding	
	Unit 5 – Security	
	Unit 6 – Winter operations	
	Unit 7 – Radio failure	
Book		
12	/ Unit 9 – Steep turns	
J	Unit 10 – Unusual attitudes	
	Unit 11 – In-Flight hazards 1	
	Unit 12 – In-Flight hazards 2	
	Unit 13 – Medical emergencies	
	Unit 14 – Rejected takeoffs	
	Unit 15 – Rejected landings	
	Glossom	2/

Distance and speed



There are many types of airspeed. Remember that indicated airspeed is what your instrument reads. Calibrated airspeed is corrected for errors and is more accurate. True airspeed and equivalent airspeed are also different. True airspeed refers to the air around the aircraft. Equivalent airspeed refers to the air at sea level. Groundspeed is speed relative to the ground. Always know which type of airspeed you are using.

Be aware of different units of measurement. A knot measures speed. A nautical mile measures distance. Some places use mph (miles per hour) and others use kph (kilometers per hour). Always indicate your units of measurement.



Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some measures of speed?
 - 2 What unit is air distance measured in?

Reading

- 2 Read the chapter on airspeed. Then, choose the correct answers.
 - 1 What is the main purpose of this chapter?
 - A to explain how pilots measure airspeed
 - B to describe different types of airspeed
 - C to help a pilot calculate airspeed
 - D to compare different airspeed instruments
 - 2 Which of the following is often inaccurate because it is not corrected for errors?
 - A calibrated airspeed C true airspeed
 - B groundspeed
- D indicated airspeed
- 3 Which of these is NOT explained in the chapter?
 - A different types of airspeed
 - B different instruments for reading airspeed
 - C the difference between indicated airspeed and calibrated airspeed
 - D different units used to measure airspeed

Vocabulary

3 Fill in the blanks with the words and phrases from the word bank.

Word

airspeed groundspeed knot nautical mile true airspeed equivalent airspeed

- The pilot measured his aircraft's speed based on one nautical mile per hour, or one
- The pilot had to decide which type of to measure.
- 3 1,852 meters is the same as one _____
- 4 The co-pilot measured ______ to see how fast the plane was moving in relation to the ground.
- 5 Pliot Rogers used ______ to see how fast his craft would be flying at sea level.
- 6 Pilot Stevens measured ______ based on the air immediately around his aircraft.

Read the sentence pair. Choose where the	Speaking		
words best fit the blanks. 1 indicated / calibrated	With a partner, act out the roles below based on Task 7. Then switch roles.		
A airspeed is usually accurate	USE LANGUAGE SUCH AS:		
because it is corrected for errors.	I have a few questions about		
 B airspeed is not always accurate because it is not corrected for 	fm confused about		
errors.	Do you know		
2 mph / kph	r		
A A measurement that is based on miles is	Student A: You are a student. Talk to Student B about:		
B A measurement that uses kilometers is	 indicated airspeed 		
	 calibrated airspeed 		
O Heter and read the shouter on	why you feel confused		
6 Listen and read the chapter on airspeed again. What does equivalent	Para transfer and		
airspeed refer to?	Student B: You are an instructor. Talk to Student A about errors that might occur in		
Listening	indicated airspeed.		
6 Solution Listen to a conversation between a student and an instructor. Mark the statements true (T) or false (F).	Writing		
 The woman is confused about indicated and calibrated airspeeds. 	Use the conversation from Task 8 to complete the exam questions.		
2 Indicated airspeed is more accurate than calibrated airspeed.	Part III		
3 — Changes in air pressure create calibrated airspeed errors.	Indicated VS calibrated airspeed		
Listen again and complete the conversation.			
Student: Mr. Henry, I have a few questions about 1	Indicated airspeed is:		
Instructor: Of course, Linda. What do you 2 ?	Netherland alarmand to		
Student: Indicated airspeed and calibrated airspeed 3 a little.	Calibrated airspeed is:		
Instructor: Well, do you know which one is more 4?			
Student: 5 airspeed,	Which one is more accurate?		

because it's

Instructor: 6 _____ So

corrected for errors.

what are you a



Electronics

Virginia Evans Jenny Dooley Carl Taylor



	Unit 1 - Consumer electronics	4
	Unit 2 – Electricity basics	6
	Unit 3 – Electricity basics 2	
	Unit 4 – Tools	
	Unit 5 – Tools 2	12
	Unit 6 – Soldering tools	14
1	Unit 7 – Testers and meters	16
Book	Unit 8 - Workspace	18
	Unit 9 – Actions	20
`1′	Unit 10 – Actions 2	22
1	Unit 11 – Work settings	24
	Unit 12 – Electrical safety	26
	Unit 13 – Math	28
	Unit 14 – Measurements	30
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	Unit 1 – Causes of product failure	4
	Unit 2 - Initial evaluation	6
	Unit 3 – External evaluation	8
	Unit 4 – Circuits	10
	Unit 5 – Signals	
	Unit 6 – Capacitors	
- 1	Unit 7 – Crystals and resonators	
Book	Unit 8 – Diodes	
)	Unit 9 – Fuses	
2	Unit 10 – Chips (Integrated circuits)	
1	Unit 11 – Resistors	
	Unit 12 – Potentiometers	
	Unit 13 – Relays and switches	
	Unit 14 – Transistors	
	Unit 15 – Voltage regulators	
	Glossary	
	•	
	Unit 1 – Diagrams	4
	Unit 2 – Call numbers	
	Unit 3 – Disassembling devices	
	Unit 4 – Replacing components	
	Unit 5 – Choosing components	
	Unit 6 – Power supply	
I	Unit 7 – Input/Output	
Book	Unit 8 – Signal processing	
Book)	Unit 9 – Heat sinks	
3	Unit 10 – Separating the snaps	
1	Unit 11 – Removing ribbon cables	
	Unit 12 – Layers	
	Unit 13 – Interior reassembly	
	Unit 14 – Exterior reassembly	
	Unit 15 – Disposal of electronics	
	Glossary	34

4 Replacing components

Removing components

In the past it was simple to remove components. Circuits had one layer. You just had to remove the solder and pull the lead through the hole in the board. Nowadays, boards are multi-layered, and component removal requires lots or skill and patience.

motten

Charlette

First, double-check that you have disconnected the power source. Then, clear the solder from the hole using a soldering iron and solder wick. Heat the solder. The molten solder will flow into the wick. Then you can pull the lead through. For large pieces, suck the solder away using a solder sucker. This may leave a coating of solder. Remove this using wick.

Some parts of the circuit are made of copper, which absorbs heat.

Thermal absorption makes it hard to melt solder. The thick, multi-

layered boards also produce a heat-sinking effect. If you can't melt the solder, don't use a higher wattage iron. This can deform the boards and damage the circuit lands. It can also delaminate multi-layered circuit board lands and some components pads. If you can't remove all the solder, clip the leads close to the components. Then you can solder the new component to the old component's leads. If you can't reach the leads, chop off the component close to its base.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some ways a circuit board can be damaged by heat?
 - 2 What are two ways to disconnect leads or wires?

Reading

- Read the article on removing components. Then, mark the following statements as true (T) or false (F).
 - Solder wick is used to remove small pieces of solder.
 - A higher wattage iron is good to use on multi-layered boards.
 - 3 Remove the solder before cutting the component leads.

Vocabulary

Match the words (1-8) with the definitions (A-H).

1 __ flow

5 _ suck

2 __ deform

6 _ double-check

3 ___ delaminate

7 __ clear

4 __ chop off

8 __ clip

- A check something twice
- B remove obstacles from a passage
- C remove the coating
- D cut through something small and thin
- E remove using a vacuum
- F move in liquid form
- G change shape in a bad way
- H cut and remove something

_	Write	a	word	that	is	similar	in	meaning	to
	the ur	nd	erline	d par	rt.			A STEINANCES (FEE)	

- 1 These days most circuit boards are made of several boards on top of each other.
 m _ _ - _ a _ _ f _ _
- 2 The fact that some parts take away the heat often makes it hard to melt solder.
 _ h _ _ _ i _ b _ _ _ i _ _
- 3 The thickness of the boards creates a <u>fast</u> cooling effect. h _ _ _ n _ _ g
- 4 You can remove the lead once the solder is hot and in liquid form. ___l_n
- 5 You don't need to add a thick layer of paint. A thin layer is enough. _ o _ _ _ n _
- 6 Sharper Listen and read the article again. How do you remove components from a multi-layered board?

Listening

- 6 Solution Listen to a conversation between two technicians. Mark the following statements as true (T) or false (F).
 - 1 _ The woman is using a solder sucker.
 - The man and woman decide to use a higher-wattage iron.
 - 3 __ The man suggests clipping the wires.
- Listen again and complete the conversation.

Tech 1:	Can you help me? I can't remove this
Tech 2:	Sure. Removing pieces from 2 is really difficult.
Tech 1:	I know. I can't 3
Tech 2:	What are you using?
Tech 1:	A soldering iron and wick. But the solder isn't melting, so it won't 4 the wick.
Tech 2:	Maybe the iron isn't hot enough.
Tech 1:	The iron is hot, but the thermal absorption from the copper parts is producing a 5
Tech 2:	You could try using a higher wattage iron.
Tech 1:	No, I don't think we should do that. We could 6

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

I can't remove this ... You could try _ No, I don't think _.

Student A: You are a technician. Talk to Student B about:

- · clearing the hole
- the equipment you are using
- · other methods of removing the component

Student B: You are a technician, Talk to Student A about how to remove a component.

Writing

Use the article on removing components and the conversation from Task 8 to write a memo about the proper way to remove components. Include what type of equipment to use, what equipment shouldn't be used, and when to clip wires.

what equipment shouldn't be used

proper way to remove components

when to clip wires what type of equipment to

11



Electrician

Virginia Evans Jenny Dooley Tres O'Dell



ſ	Unit 1 – General tools	4
	Unit 2 – More tools	6
	Unit 3 – Power tools – drills and saws	8
	Unit 4 – Specialized tools	10
	Unit 5 - Materials	
	Unit 6 – Safety	14
	Unit 7 - Actions	16
Boo	Unit 8 – More actions	18
1	Unit 9 - Numbers	20
	Unit 10 - Measurements	22
- 1	Unit 11 - Elements of electricity	
	Unit 12 - Electrical safety	
	Unit 13 – Types of wires	28
	Unit 14 – Wire codes	30
	Unit 15 – Wire connectors	
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	Unit 1 – Electrical connectors	
	Unit 2 - Conduit systems	
	Unit 3 – Buried and aerial service entrances	
	Unit 4 - Panels	
	Unit 5 – Subpanels	
	Unit 6 - Fuses and circuit breakers	
	Unit 7 – Balancing the load	
Boo		
	Unit 9 - Receptacles	
	Unit 10 – Switch boxes	
	Unit 11 – Types of switches	
	Unit 12 – Grounding systems	
	Unit 13 – Installing a grounding system	
	Unit 14 – Electrical fires	
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l	Glossary	34
	Unit 1 – How GFCIs work	
	Unit 2 – Types of GFCIs	
	Unit 3 – Installing GFCIs	
	Unit 4 – Testing GFCIs	
	Unit 5 – AFCIs	
	Unit 6 – Lights	
	Unit 7 – Ceiling fans	
Boo		
3	Unit 9 – Kitchen appliances	
	Unit 11 – Utility room appliances	
	Unit 12 – Submersible pumps	
	Unit 13 – Induced voltage	
	Unit 14 – Direct strikes	
	Unit 15 – Surge protection	
	Glossary	

ceiling fan

clearance

cross support

circulate

remote control

Important: Failure to follow these instructions during installation may present a safety hazard.

- Before you begin, make sure you have enough space to install your ceiling fan. Without proper clearance, the fan may break or cause damage to surrounding walls and fixtures when operated.
- 2 Locate an appropriate cross support. We recommend mounting the fan independently from the included ceiling box so it stays stable. A fan towards the middle of the room will circulate the air most effectively.
- 3 Hang the fan with the included metal ceiling box (see page 4 for detailed instructions). Homebreeze Model UJ790 is a swing-up fan, so you will be able to wire the fan easily after you hang it.
- 4 Wire the fan, or have an electrician wire it for you (see page 6 for detailed instructions).
- 5 Swing the fan into place and secure the final screws in the ceiling box.
- 6 Test the fan to make sure that it does not wobble. The UJ790 is a variable-speed fan, so use the highest speed setting to perform this test. You will need two AA batteries to operate the remote control.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 How does a ceiling fan work?
 - What should be considered when installing a ceiling fan?

Homebreeze

Installation Guide
Model: Ceiling Fan UJ790

Reading

Read the instruction manual on a ceiling fan. Then, complete the table using information from the manual.

Step	Description
Before Installation	
Installation	
After Installation	

Vocabulary

- Write a word that is similar in meaning to the underlined part.
 - 1 This light fixture should be installed without relying on other parts to the ceiling beam. _ n d _ _ n d _ _ t l _
 - 2 If the fan moves back and forth unsteadily, it is not installed correctly. w _ b l _ s
 - 3 We need a fan that is capable of operating fast or slow to use in the wintertime.
 __fi_bl___p__d
 - 4 Before installation, the electrician located the solid beam in the ceiling.
 C = S S = U = O F =
 - 5 Tighten the screws to keep each fixture securely in one place __t _ b _ e

Fill in the blanks with the correct words and phrases from the word bank.

_	_	7111	-	i.	2		
W	o_r	r	d	X	di	Ш	æ

follow ceiling fan clearance

1	Do you have enough		to install a fan here	
2	You must always	_ the instructions.		
3	The bedroom lights are op-	perated by _		
4	The purpose of a fan is to		air.	
5	This	fan is easy	to wire after hanging.	
6	The	makes the	citchen cooler.	

6 Listen and read the instruction manual on a ceiling fan again. What is the final step after installation?

Listening

- O Listen to a conversation between two electricians. Mark the following statements as true (T) or false (F).
 - 1 __ The wrong type of light fixture was installed.
 - 2 __ The woman's mistake caused a serious electrical malfunction.
 - 3 _ The woman forgot to test the fans after installation.
- Listen again and complete the conversation.

Electrician 1:	There seems to be something wrong with the way the 1 are attached.
Electrician 2:	Really? I tested the lights and they seem okay.
Electrician 1:	Well, the wiring is fine, but 2 when I turn on the fan at high speed.
Electrician 2:	Oh, I see what you mean. The whole thing
Electrician 1:	A fan wobbling like that won't 4 properly. Or it could cause more serious problems, like electrical malfunction or damage to the fan.
Electrician 2:	I know, I know. That was my fault. I should have 5 right away to make sure they were stable.
Electrician 1:	That's okay, Karen. Now that you've seen what happens, I'm sure you'll remember next time.
Electrician 2	I will. And I'll 6 right away to tighten those light fixtures and make sure they're secure.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

I tested the _

The ... is fine, but look what happens ...

I should have _

Student A: You are an electrician. Talk to Student B about:

- · an error while installing fan
- possible consequences
- what action is needed

Student B: You are an electrician. Talk to Student A about a fan installation error.

Writing

- Use the conversation from Task 8 to write the electrician's work report. Write about:
 - item installed
 - nature of installation error
 - why hazardous
 - steps taken to correct problem





Merchant

Captain Stuart T. Sheppard Virginia Evans - Jenny Dooley







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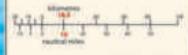
Seaman's Guide

As an up-and-coming seaman, you'll be flooded with new words. Some will seem odd, or difficult to remember. Given time, these terms will become second nature. Words for measurements show how different the language can be:

- Distances are measured in nautical miles, or 6,076 feet.
- Use fathoms, not feet, to measure depths. A fathom is equal to six feet, or 1.8 meters.
- The word cable, referring to measurement, equals 100 fathoms.
- To measure speed use knots, not miles or kilometers per hour.
- Some terms are mistaken for land-based measurements. For example, a gross ton doesn't refer to the weight of a ship's mass. It measures a vessel's internal volume.

1 nautical mile = 1.15 miles

1 nautical mile = 1.85 km



Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some challenges of learning nautical measurements?
 - 2 How are measurements at sea different from those used on land?

Reading

- Read the guide for new seamen on measurements. Then, choose the correct answers.
 - 1 What is the article mainly about?
 - A what words are used for measurements at sea.
 - B a comparison of the metric system and imperial system of measurement
 - C the origin of nautical words for measurement
 - D the importance of using nautical terms for distance
 - 2 Which of the following is NOT a nautical measurement?
 - A knot
- C fathom
- B gross ton
- D miles per hour
- 3 What can you infer about the term "gross ton"?
 - A It is no longer in use.
 - B It changes with higher speeds.
 - C It is often used incorrectly as a measure of weight.
 - D It is the most difficult measurement to calculate.

Vocabulary

Match the words (1-6) with the definitions (A-F).

1 __ fathom

4 __ gross ton

2 _ knot

5 __ nautical mile

3 __ cable

6 _ foot

- A a measurement equal to 100 fathoms
- B a measurement of depth
- C a distance measurement
- D a measurement of volume
- E a measure of speed
- F a measurement equal to 12 inches

- Read the sentence pairs. Choose which word or phrase best fits each blank.
 - 1 gross ton / depth

A The ______ of the water is 6 fathoms.

B A _____ measures volume, not weight.

2 distance / speed

A The ______ to the next port is 150 nautical miles.

B A ship's ______ is measured in knots.

6 S Listen and read the guide for new seamen on measurements again. How is depth measured at sea?

Listening

- 6 Listen to a conversation about navigation. Mark the following statements as true (T) or false (F).
 - The ship is behind schedule.
 - 2 __ The ship is traveling at twelve knots.
 - 3 _ The ship will reach the port at 1500 hours.
- Listen again and complete the conversation.

Officer: Roberts, 1 ______ finish your

watch we should review our course.

Navigator: Sure thing. I've updated the ship's log

already. It 2 ______ we're on

schedule

Officer: We need to reach Newton by 1500

hours. What's our distance?

Navigator: We're about ninety nautical miles out

3_____

Officer: And 4 _____?

Navigator: We're traveling at fifteen knots.

Officer: By my calculations, it'll 5 _____

_____ six hours to get there.

Navigator: I reckon the same thing. We'll be.

5_____



1 fathom = 6 feet = 1.8 meters

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

How far_

We're traveling at ...

It'll take about ...

Student A: You are a ship's captain. Talk to Student B about:

- when you must arrive at port
- · the distance to port
- · how fast you are traveling

Student B: You are a navigator. Talk to Student A about when you will reach your next port.

Writing

entry.

Use the guide for new seamen on measurements and the conversation from Task 8 to fill out the log

Navigator's Log

Officer:

Date: ____

Current Speed:

Distance to Destination

Estimated Time to Arrival.



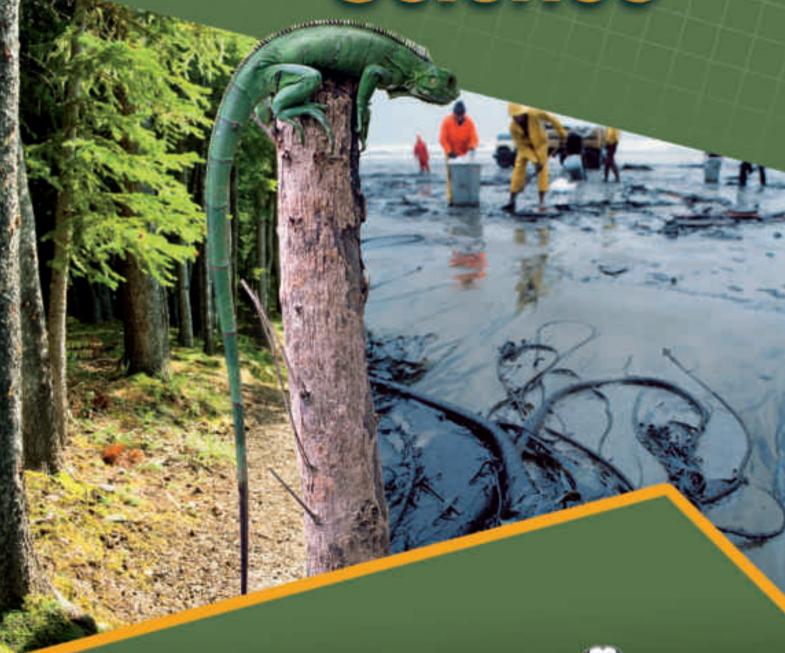
1 foot = 12 inches



Environmental

Virginia Evans Jenny Dooley Dr. Ellen Blum

Science





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Protecting our Oceans

Saltwater systems are a vital part of the Earth's biosphere. Don't let human waste destroy our oceans! Trash often piles up in coastal zones. It washes in and out with the tide in intertidal zones. Creatures that live in estuaries and coastal wetlands are especially affected. Coral reefs are also in danger. These active areas support about 25% of all ocean life.

Trash from humans usually starts at the coasts. However, it is a threat to every aquatic life zone, from the surface to the ocean bottom. It floats out to open sea with the tide. There, the plastics and chemicals harm many varieties of aquatic life.



waste

Match the words (1-6) with the definitions (A-F).

1 ___ ocean

4 ___ coral reef

2 _ open sea

5 __ intertidal zone

3 __ saltwater

6 __ aquatic life zone

A a large body of water

- B an underwater area with particular characteristics
- C an area of deep water away from the coast
- D bodies of water containing salt
- E an area made up of mineral structures
- F an area that is sometimes underwater and sometimes exposed

2 What area in an ocean is home to a wide

Before you read the passage,

talk about these questions.

variety of life?

1 In what area does a river meet the sea?

Reading

- Read the brochure. Then, mark the following statements as true (T) or false (F).
 - Trash typically stays in intertidal zones.
 - 2 __ Coral reefs contain about half of all ocean life.
 - 3 __ Only the ocean bottom is unaffected by trash.

- Read the sentences and choose the correct
 - 1 The debris sank from the surface down to the intertidal zone / ocean bottom.
 - 2 Most sea life lives in the warm waters of the open sea / coastal zone.
 - 3 The estuary / ocean contains some saltwater and some freshwater.
 - 4 Many trees grow in the coastal wetlands / coral reef.



Substantial Listent and read the brochure again. What kind of waste pollutes oceans?

Listening

- B Listen to a conversation between two scientists. Choose the correct answers.
 - 1 What is the main idea of the conversation?
 - A which organisms live in a coral reef
 - B differences between aquatic life zones
 - C the condition of different ocean areas
 - D methods for cleaning coastal zones
 - 2 What is the woman's good news?
 - A The industrial waste was cleaned up.
 - B The coral reef recovered.
 - C The chemical spill was not harmful.
 - D The crab population increased.
- Listen again and complete the conversation.

Scientist 1:	How did your 1 go?
Scientist 2:	Well, there's good news and bad news.
Scientist 1:	Uh oh. What was 2 it?
Scientist 2:	We found a large patch of industrial waste. It's right above the northeastern 3
Scientist 1:	That's not good. Coral reefs develop slowly. It could take years to 4
Scientist 2:	I know. But on the 5, the Seaborn Estuary is much cleaner.
Scientist 1:	Isn't that where they had that nasty chemical spill? A lot of crabs were killed, right?
Scientist 2:	That's right. Now the 6 is almost back to normal.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS:

How did ... go? We found ... On the other hand ...

Student A: You are a scientist. Talk to Student B about:

- · his or her findings on a research trip
- a problem in an aquatic life zone
- · an improvement in an aquatic life zone

Student 8: You are a scientist. Talk to Student A about your findings on a research trip.

Writing

 Use the brochure and the conversation from Task 8 to fill out the research report.

Summery of

Aquatic Research Expedition

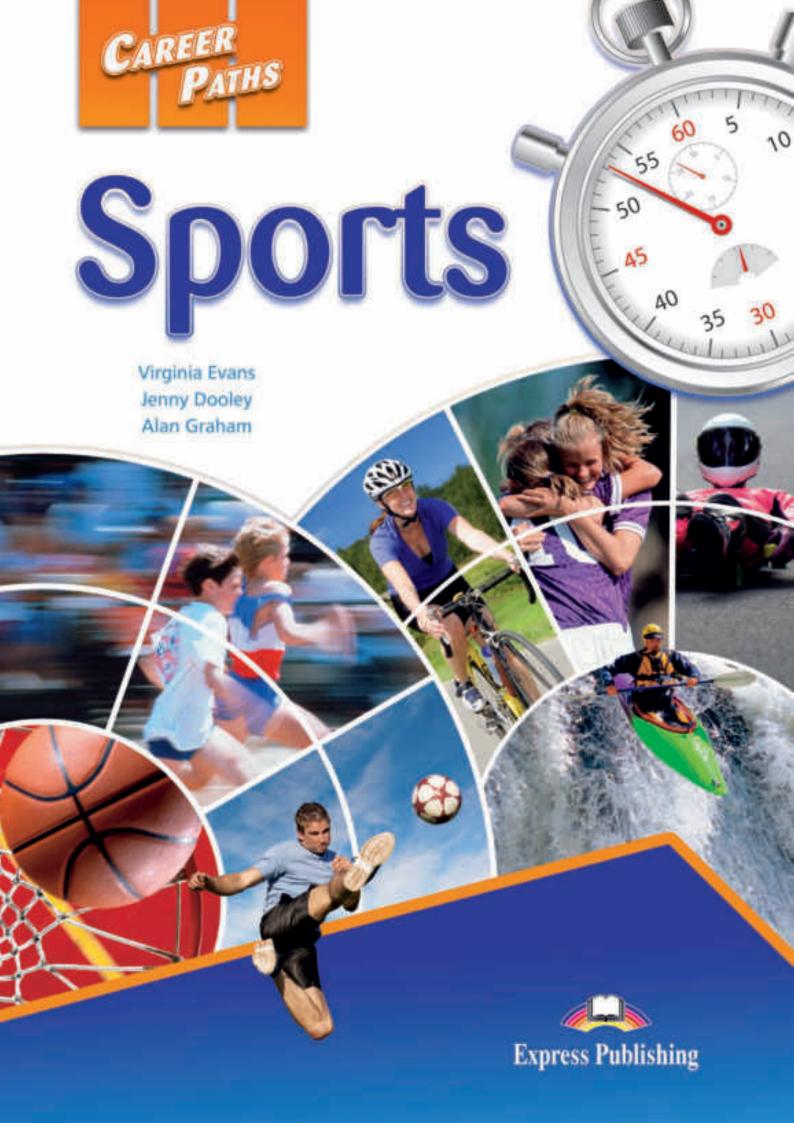
I found a problem in _

The problem was _

I found an improvement in _

The improvement was

coral



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٦	Unit 1 – Tennis: Rules	4
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1	Unit 11 - Baseball: Equipment	24
	Unit 12 – Baseball: Players	26
	Unit 13 – Baseball: Rules 1	
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	Unit 15 - Baseball: Leagues and tournaments	32
	Glossary	





Tennis is a popular game played around the world. However, it may be confusing to newcomers. Here are the basics of the game to help get you started.

Tennis is played on a tennis court. It can be played on three kind of surfaces: clay, grass, and hard court. The court is divided by a net into two sections. Each section is further divided by the service line. Between this line and the net is the service box.

Tennis players require only a tennis racket and tennis balls to play. Players hit the ball back and forth across the court over the net. They score points when their opponents hit the ball out of bounds or against the net or when the ball bounces twice in the opponent's court.

Play begins with a serve. The serving player stands behind the baseline. The player must hit the ball diagonally to land it inside his opponent's service area. If the server makes two faults or a net service, their opponent scores a point.

Players begin at love, or zero points. The first point is counted as fifteen, the second thirty, and the third forty. At deuce, or tie, the server must score the last two points to win. A game ends when the server scores his final game point or their opponent the break point. A set is usually won by the first player to win six games.

Get ready!

- Before you read the passage, talk about these questions.
 - 1 What are some areas of a tennis court?
 - 2 What equipment is used when playing tennis?

Reading

- Read the tennis guide. Then, mark the following statements as true (T) or false (F).
 - Players serve from behind the service line.
 - 2 __ A serving player gets one chance to get the ball over the net.
 - 3 _ "Love" indicates that a player has not scored any points.

Vocabulary

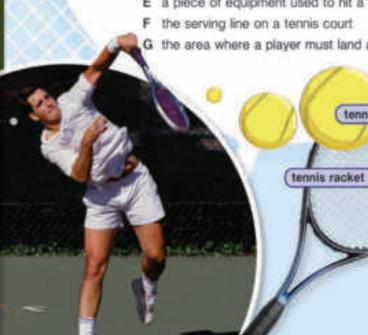
- Match the words (1-7) with the definitions (A-G).
 - 1 __ tennis court
- 5 __ fault
- 2 __ baseline
- 6 __ tennis racket
- 3 __ service box
- 7 __ service line

tennis ball

- 4 __ net service
- A the line dividing a player's side of the court
- B a serve that hits the net
- C an invalid serve in tennis
- D the playing field in tennis
- E a piece of equipment used to hit a tennis ball
- F the serving line on a tennis court
- G the area where a player must land a serve



single sideline doubles sideline service line service box net_ service box service line baseline



baseline

Fill in the blanks with the correct words and phrases from the word bank.

and the last	_			
COLUMN TO SERVICE		-		S. SECTION.
WO		•	100	HOOK.
W -			-	-

set love game point deuce forty break point fifteen

1	When the player scored at	he won the game.
	a point.	, the player had not yet made
3	A daring play won the game	for the server's opponent at
4	With scores of	, both players had made one point
5	At, the server	must score two points to win.
6	Both players were very tired	after playing a of

- tennis.

 7 After scoring three points, the player's score was
- 6 Listen and read the tennis guide again. Why is deuce a special score in tennis?

Listening

- 6 Solution Listen to a conversation between two spectators. Mark the following statements as true (T) or false (F).
 - 1 _ The man doesn't understand how tennis scoring works.
 - 2 _ The player has only scored once.
 - 3 __ The woman compares the deuce score to a tie-breaker situation.
- Listen again and complete the conversation.

In tennis, points are wo	orth 1
So, one point is scored	d as 2?
The state of the s	art at zero, which is called vint is still only one point, but
What comes after that	?
The 4 point is scored forty.	is scored thirty, and the third
That's the 5	?
	led to win, unless the 6 lorty. They call that deuce.
	So, one point is scored That's right. Players str 3 The first poit's scored as fifteen. What comes after that The 4 point is scored forty. That's the 5 One more point is need.

Speaking

With a partner, act out the roles below based on Task 7. Then switch roles.

USE LANGUAGE SUCH AS

I'm confused about ... It's split ... What don't you ...

Student A: You are a tennis fan. Talk to Student B about:

- · the tennis court
- how it's divided
- where to serve from

Student 8: You are new to the game of tennis. Talk to Student A about how a tennis court is arranged.

Writing

Use the tennis guide and the conversation from Task 8 to write an article on the structure of a tennis court and serving. Include: the net, the service box, and the baseline.









Chapter 1 – Weaponry	Unit 1 – Pistol	
	Unit 2 – Rifle	
	Unit 3 – Mortar	
	Unit 4 – Gun	
	Unit 5 – Tank	
Chapter 2 – The Soldier's Life	Unit 6 – Radio Basics	
	Unit 7 – On Post	
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Chapter 2 – Vehicles & Platform	· · · · · · · · · · · · · · · · · · ·	
	Unit 6 – Multi-purpose Vehicles	
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Chapter 1 – Units	Unit 1 – Infantry	
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	Unit 6 – Public Affairs	
	Unit 7 – Airborne Forces	
Chantan 2 Onti	Unit 8 – Special Forces	
Chapter 2 – Operations	Unit 9 - Crowd Control	
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	Unit 11 – Urban Operations	
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A man a mality	Unit 15 – Observation Post	
Appendix	Glossary	28

The Soldier's Life: Radio Basics

Radios are vital military tools. They allow soldiers to stay in contact during combat and other operations.

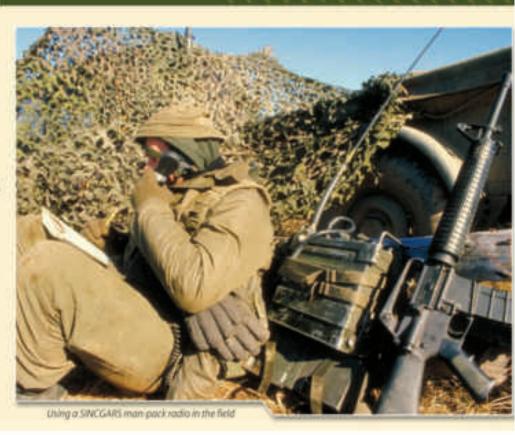
Most radios are made to hop frequencies. This prevents the enemy from listening to the full conversation.

The SINCGARS (man-pack) and AN/PRC-148 (handheld) are common military radios.

The man-pack can be worn as a backpack. This portable type of radio handles both voice and data transmissions.

The handheld is the most widely used radio. It permits easy twoway contact.

Most modern radios use rechargeable lithium-ion batteries.



Comprehension

- 1 Read, listen and fill in the blanks to complete the sentences.
 - Radios hop frequencies in order to
 - 2 There are two basic types of radios: the and the ______
 - 3 The SINCGARS radio can handle not only but also voice transmissions.
 - 4 The handheld is most useful for
 - 5 Today's portable handheld radios are powered by
- 2 a) Read again and choose the correct answers.
 - 1 What can be inferred about the SINCGARS radio?
 - A It cannot hop frequencies automatically.
 - B It is mostly used for data transmissions.
 - C It has a better battery than the AN/PRC-148.
 - D Soldiers wear it like a backpack.

- 2 According to the text, what is true of the AN/PRC-148 handheld radio?
 - A It can receive but not send data messages.
 - B It is too large to fit into a soldier's pocket.
 - C It uses a rechargeable battery.
 - D It has a longer range than man-pack radios.
- b) In pairs, talk about how many types of radios there are and how they can be used.

Vocabulary

- 3 Choose the correct definition for each word.
 - 1 man-pack
 - A a radio worn on the back
 - B a message sent through a radio
 - C a type of radio transmission
 - 2 two-way
 - A moving in two directions
 - B consisting of two parts
 - C using voice and data
 - 3 stay in contact
 - A to replace batteries
 - B to have communication
 - C to turn off a radio

The Soldier's Life: Radio Basics

4 Study the table below.

WORDS	MEANING
Affirmative	Yes.
Roger	I understand / I received your transmission.
Negative	No.
Wilco	I will comply, I will do what you have asked.
Standby	Wait.
Over	I'm finished speaking and waiting for a reply.
Out	I'm finished speaking and don't expect a reply.
Go ahead	Please send your next transmission.
Say again	Repeat the last transmission.
You're breaking up	I cannot hear you / your voice.

5 Complete the conversation with appropriate words or phrases from the word bank.

736	egative .	wilco	say again
-	ove	r m	out
D77:			hear your last
E13:			s air reconnaissance 2)
D77:		this time. Ple	We do not have ease wait for further
E13:			. I will await your next

- 6 Complete the word or short phrase that is similar in meaning to the underlined part.
 - 1 Lunderstood your last transmission. I am moving toward the objective now.

2 Yes. All units have reported back to base.

3 You're going to have to repeat the last transmission, soldier. I couldn't understand you.

4 This is Delta Actual. Please proceed with your transmission.

5 I'm verifying that information for you now. Please wait until my next transmission.

Listening

- 7 Listen to a radio conversation between a soldier in the field and his commander. Write down any key vocabulary (in bold in the reading passage) that you hear.
- Listen again to the conversation. Then answer the questions.

1	Why	does	the man	contact	the	woman	on	the
	radio	7						

2	What	does	the.	woman	order	the unit	ta	do?

3	Why does the man ask the woman to "say again?"
	.1400.004.141.1411111111111111111111111

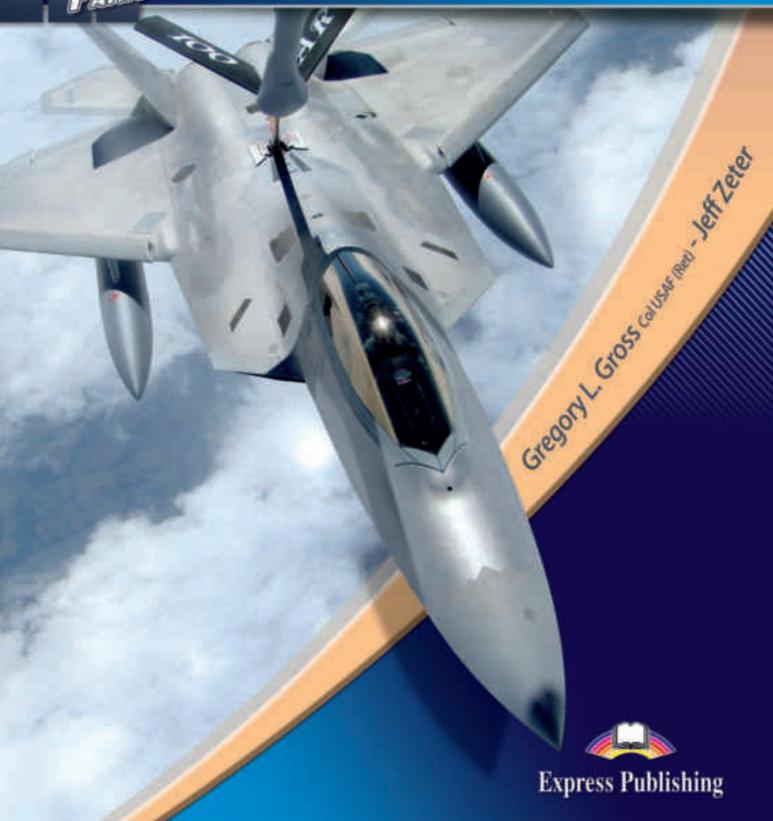
Speaking

9 In pairs, act out short radio exchanges using the procedure words in Ex. 4.



AIR FORCE

CAREER PATHS



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l	— Unit 4 – Radio Communication	
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l.	Unit 10 – Uniforms	
Chapter 3 – Jobs	Unit 11 – Pilot	
	Unit 12 – Air Traffic Control	
	Unit 13 – Maintenance	
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A	Unit 15 – Weather	
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L	— Unit 9 – Cruise Missiles	
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	Unit 11 – Surprise Attack	
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	Unit 14 – Joint Air Attack Team	
· ·	— Unit 15 – Phases of Attack	
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On Base: Rank Structure



A recruit may hope to become a general someday, but he or she will start at the lowest rank. All enlisted airmen begin duty in the airmen tier. Eventually, they can work their way up to the Noncommissioned Officer Tier. Such a move requires more leadership and responsibility. Exceptional airmen can reach the highest level for enlisted airmen, the Senior Noncomissioned Officer Tier.

On the other hand, officers are commissioned, based on their education, experience and qualifications. They begin as company grade officers, who are either lieutenants or captains. Like airmen, officers also have potential to increase their rank. Officers who show the most promise become field grade officers, such as majors and colonels. A very select few become flag officers, or generals.

Comprehension

1 Read, listen, and mark the statements as true (T) or false (F). Correct the false statements.

1	_ Airmen start in the Noncommissioned Officer
	Tier
2	_ A captain is a senior noncommissioned officer.
3	Company grade officers are lower in rank than

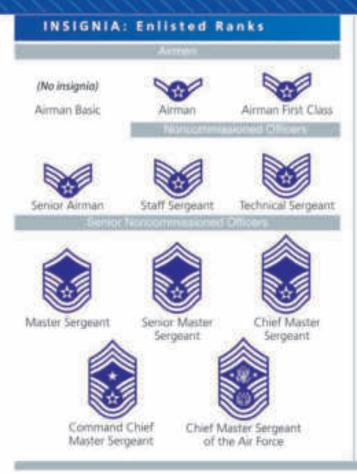
field grade officers.

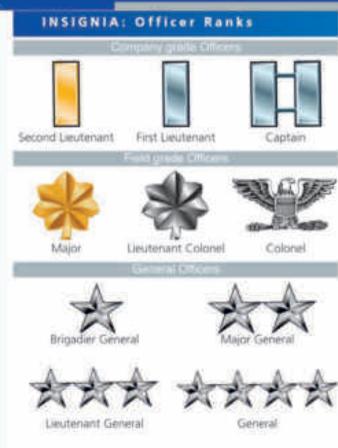
Vocabulary

2 List the types of rank, from highest to lowest.

Noncommissioned Officers Senior Noncommissioned Officers Company Grade Officer Flag Officers Field Grade Officers Enlisted Airmen

1	
2	
3	
4	
5	
6	SHOW THE PROPERTY OF THE PROPE





3 Label each insignia.









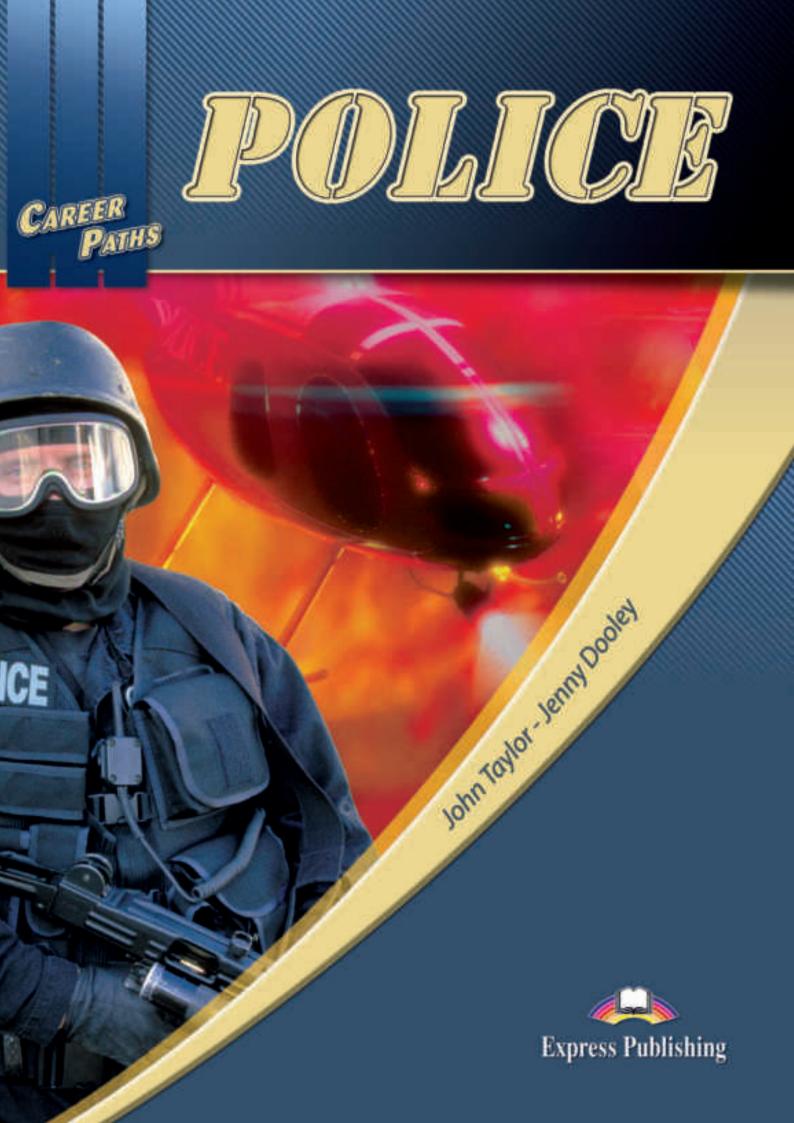


Listening

- 4 G Listen to a conversation between an officer and an airman, and answer the questions.
 - 1 What is the airman's new rank?
 - 2 Where will the airman transfer to?
 - 3 Why must the airman transfer?

Speaking

5 You are speaking to new recruits. Explain the difference between NCOs and commissioned officers.



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1 Equipment: Basic equipment



Ctroms	Arm Do	Hen Enn	Tenans man B	Consiliana
Strong	Arm Po	nce Equ	ipment	Suppliers

	Current Inventory	
Item Code	Description	Cost
P141	Badge: standard five point star. Engraving extra.	\$8
P198	Boots: black, leather, reinforced toe and sole. Avail. sizes M 7-13 W 4-12.	\$110
P509	Bulletproof vest: adjustable size, fits over uniform. Optional reinforced front/back plates extra. Call for details.	\$400
P040	Duty belt: adjustable, holds up to ten items.	\$70
P588	Flashlight: lightweight, 20 cm length, uses C batteries (not included).	\$15
P422	Gloves: black leather. Avail sizes S, M, L, XL.	\$20
P188	Handouffs: stainless steel.	\$30
P454- P499	Holster: all leather. Locking belt clip. Specify gun make and model when ordering.	\$45- \$200
P098	Multi-tool: 9 useful tools in onel Case included.	\$65
P905	Radio: five channels. Rechargeable.	\$100
P112	Restraint (pair): nylon web. 12 cm.	\$8
P113	Zip tie (pack of 12): white.	\$6

Click here to place an order.

Strong Arm is committed to complete customer satisfaction.

Call 1-888-499-5999 or email us for assistance at any time.

Get ready!

- Before you read
 the passage, talk
 about these questions.
 - 1 What are some tools police use?
 - 2 What equipment does a police officer typically carry in your country?

badge

SPECIAL

Reading

- 2 Read the page from a police equipment company's website. Then, choose the correct answers.
 - 1 What is the purpose of the webpage?
 - A to list products available
 - B to show a completed order
 - C to state required equipment
 - D to describe a business
 - Which item is NOT sold with all its needed parts?
 - A zip tie
- C handcuffs
- B multi-tool
- D flashlight
- 3 What is true of the bulletproof vest?
 - A It is the most expensive item.
 - B It includes plates in all models.
 - C It is available in multiple sizes.
 - D It can only be ordered by phone.

Vocabulary

- 3 Match the words (1-5) with the definitions (A-E).
 - 1 __ zip tie
- 4 __ radio
- 2 __ duty belt
- 5 _ boot
- 3 _ multi-tool
- A a device with many uses
- B a strap that holds an officer's tools
- C a device used for communication
- D equipment that protects the foot
- E an item that binds suspects' hands



4	Choose	the	correct	word f	ог	each	blank
-	CHOOSE	LINE	COLLEGE	HOLG !	wı.	COUL	PERSONAL PROPERTY.

1	badge / handcuffs				
	A The criminal	couldn't move because of the			
		s hison his uniform.			
2	gloves / bullety	proof vests			
	A These	protect officers' hands.			
	B Modern	can stop most bullets.			
3	flashlight / rest	traints			
	A The	prevented him from moving.			
	R Use your	if it is too dark outside			

5 S Listen and read the website again. Where does a police officer keep his or her pistol?

Listening

- 6 Solution Listen to a conversation between two officers. Mark the statements as true (T) or false (F).
 - 1 __ Handcuffs cost much more than zip ties.
 - The woman thinks zip ties break easily.
 - 3 __ Using a zip tie requires both hands.

Listen again and complete the conversation.

Officer 1:	You don't think they're our best option? They're so lightweight you can carry a dozen at a time.
Officer 2:	True, that's their main advantage.
Officer 1:	That and they're cheap. We can buy fifty or sixty for the price of one pair of handcuffs.
Officer 2:	Sure, that's something else they have 1
Officer 1:	And they're 2 I could go on and on. 5o, what are their downsides then?
Officer 2:	The biggest downside is that they're difficult to put on correctly when you only have 3
Officer 1:	I see your point.
Officer 2:	I can slap 4 on a suspect with one hand and have my other one free. I feel a lot safer and more in control that way.
Officer 1:	True, that's 5
Officer 2:	And 6, that outweighs all their negatives.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

That's its main advantage. That's something they have going for them.

One downside is...

Student Ar You are a police officer. Talk to Student B about a piece of equipment. Talk about:

- its most useful feature
- other advantages
- comparison with other equipment

Student B: You are a police officer. Talk to Student A about police equipment.

Writing

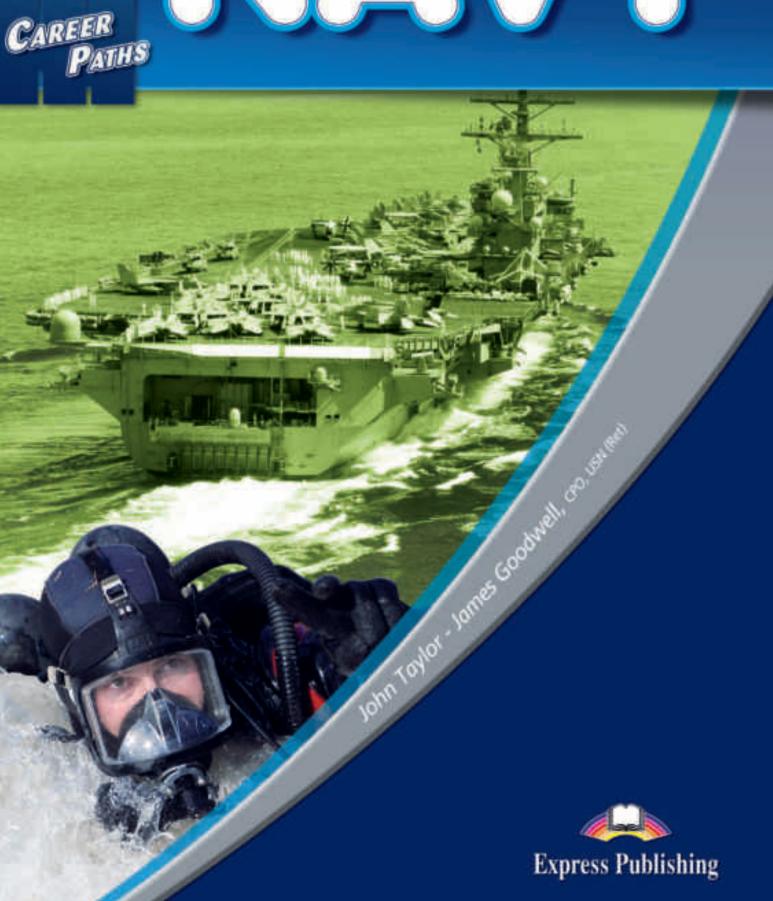
9 Use the website and the conversation from Task 8 to fill out the customer feedback form.

Strong Arm Police **Equipment Suppliers**

Customer Feedback Form

Item ordered.	
Item Strengths:	
Item Weaknesses:	
Would you recomma friend? Y	the state of the s
Why or why not?	





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Aircraft: Support Aircraft



aircraft files over the aircraft carrier USS George Washington



An MH-605 Sea Hitwir helicopter during a vertical replenishment A.C.-2A Greyhound launches from the aircroft corner USS Ronald Reagan

Naval aircraft do not just engage enemy planes and attack air- or ground-based targets. They also perform a variety of support functions that are equally important to naval missions.

Some aircraft undertake patrol missions over long distances, looking for enemy ships or submarines. Unmanned aerial vehicles (UAVs) can perform these functions without putting pilots at risk. Others provide Command and Control. Flying high above the battle group, these aircraft use powerful radar systems to provide airborne early warning of approaching enemies. They also maintain communication among the fleet. Yet some aircraft prevent the enemy from communicating. Such aircraft jam enemy signals in electronic warfare operations.

Aircraft also provide several transport functions. Land- and carrier-based helicopters provide vertical replenishment (VERTREP) operations. The C-2 transport can carry 10,000 pounds of cargo, yet still land on a carrier. The best-known transport plane, the C-130, moves everything from personnel and cargo to tanks and helicopters. Specially modified units also provide aeromedical evacuation.

Search and rescue (SAR) missions are another function of support aircraft, though they are only undertaken by rotory wing aircraft. When someone is lost at sea, when a plane crashes, or when a ship sinks, these aircraft launch to save those left behind.

Aircraft: Support Aircraft

Comprehension

- Read, listen, and mark the statements as true (T) or false (F).
 - Patrol missions can be completed without pilots on board.
 - 2 ___ The C-2 can be outfitted to serve as an airborne medical station.
 - 3 Airplanes and helicopters are both involved in SAR operations.

Vocabulary

- 2 Match the definitions to the correct words.
 - 1 transport
- 4 helicopter
- 2 ___ patrol
- 5 VERTREP
- 3 jam
- A an aircraft that is lifted and kept in the air by rotating wings
- B to block an electronic signal from being transmitted.
- C the transfer of cargo to ships using helicopters
- D to conduct an operation in an area for observation and maintaining order
- E to carry something from one place to another
- 3 Complete the sentences with the terms below.

WORDENK

aeromedical evacuation electronic warfare command and control search and rescue airborne early warning

- _system failed to notify the fleet of the approaching attack.
- 2 The Navy used a(n) to scout the combat zone.
- 3 Both ships and aircraft were used in the operation to find the missing sailors.
- 4 A(n) operation was ordered to take the injured personnel to a hospital.
- 5 Officers on the aircraft were able to view the entire battlefield.
- 6 The Navy uses sophisticated jamming systems to conduct

Read the passage again. Why are helicopters used for SAR and VERTREP missions?

Listening

- 5 Listen to a conversation between an officer and a pilot, and answer the questions.
 - What type of operation did the pilot just. complete?
 - A patrol
 - B search and rescue
 - C VERTREP
 - D command and control
 - 2 What will the man most likely do next?
 - A Refuel a belicopter.
 - B Resupply a destroyer.
 - Attend a mission briefing...
 - D Go to the maintenance department.

Speaking

6 Shisten again, and then act out the dialogue from Task 5 with a partner. Then switch roles.

USE LANGUAGE SUCH AS:

What is the status _ ?

We're putting you up again.

Just make sure ...

Student A: You are an officer. Talk to Student B

- results of a SAR mission
- · an upcoming mission
- how to prepare

Student B: You are a pilot. Talk to Student A about support missions.

Writing

7 Use the conversation in Task 5 to describe the support functions of naval aircraft. Include: transport, patrol, and rescue operations.

Flight Attendant Virginia Evans Jenny Dooley Lori Coocen **Express Publishing**

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Get ready!

- 1 Before you read the passage, talk about these questions.
 - 1 Why are announcements before landing important for flight attendants to make?
 - 2 What are some important things that passengers may be asked to do as they approach the airport for landing?



to your seats and collect your belongings. Flight attendants are coming around to collect any trash. Pass any items you wish to discard to them. Did you recline your seat? Please, return your seatback to its original upright position. Also, lower any armrests. Tray tables should be locked into place. Also, we ask that you turn off and stow any electronics. Carryons go in the overhead bins or under the seat. Finally, please buckle your seatbelt and prepare to land. We hope you enjoyed your flight from Athens to New York. We look forward to flying with you again soon.



Reading

- 2 Read the announcement script. Then, mark the following statements as true (T) or false (F).
 - 1 __ Passengers are asked to recline their seats before landing.
 - 2 __ The armrests need to be lowered before landing.
 - 3 __ Carry-on items can be placed in overhead bins.

Vocabulary

- Match the words or phrases (1-9) with the definitions (A-I).
 - 6 __ tray table 1 __ seatback
 - 2 __ collect 7 __ buckle **3** __ pass 8 __ discard
 - 4 __ recline **9** __ lower
 - 5 __ turn off
 - A to gather objects together
 - B to hand an object to someone else
 - C to cause something to incline backwards
 - **D** the part of the chair your back
 - E a small piece of plastic used to eat or work on that is used on an
 - F to power down electronic items
 - G to throw something away
 - H to attach two sides of something together in order to hold something
 - to move something closer to the ground



- 4 Read the sentences and choose the correct words or phrases.
 - The flight attendant collected our seatback/ trash before we landed.
 - 2 The tray tables/armrests make the airplane seats more comfortable.
 - 3 It is important for your seat to be upright/ buckled before we take off.
 - 4 I locked/discarded my tray table in the correct position.
- 5 Listen and read the announcement again. Where can carry-ons and electronics be placed before landing?

Listening

- 6 Listen to a conversation between a flight attendant and a passenger. Mark the following statements as true (T) or false (F).
 - 1 __ The man asks the woman to recline her seat.
 - 2 __ The man says that the woman can leave her phone on.
 - The woman says she will put her carry-on item under her seat.
- We Listen again and complete the conversation.

Flight Attendant: We are getting ready to land

riight Attorium.	Do you have any 1?
Passenger:	No, I 2 already.
Flight Attendant:	Then please 3into position.
Passenger:	Okay, sure. Sorry about that.
Flight Attendant:	You will also have to return your seat back to an 4
Passenger:	Do I need to 5 my phone?
Flight Attendant:	Please. Electronics sometimes interfere with our radios. Can I put 6 in the overhead bin?
Passenger:	No, thank you. I will just put it
	under the seat.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

We are getting ready to ...
You will also ...
Can I put ...?

Student A: You are a flight attendant. Talk to Student B about:

- discarding trash
- changing their seat position for landing
- stowing his or her carry-on item

Student B: You are a passenger. Talk to Student A about what you need to do to prepare for landing.

Writing

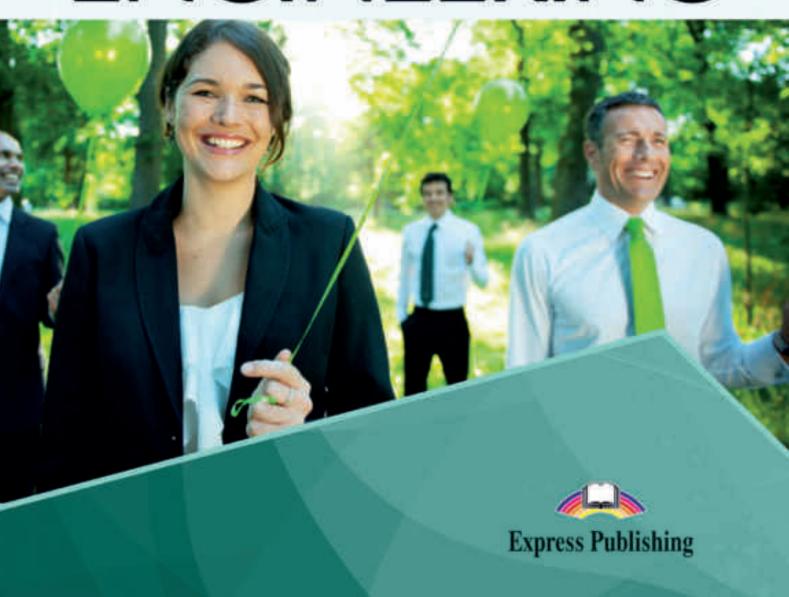
Use the conversation from Task 8 to fill in a checklist of flight attendant duties before landing.





Virginia Evans Jenny Dooley Kenneth Rodgers

ENVIRONMENTAL ENGINERING



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Good and Bad

Waste management is critical for human and environmental health. Without proper waste management, people would just throw garbage in open dumps. Fortunately, many places have better ways to handle waste. However, even the best facilities face challenges.

Liquid **hazardous** waste is often stored in **surface** impoundments. However, these can leak and contaminate groundwater. Fumes may also add to air pollution. A better solution is **deep-well disposal**. This method is permanent and environmentally sound if managed properly.

Solid waste landfills are sites that handle municipal and industrial solid waste. A composite liner is placed under the landfill. The intention is to prevent water pollution. However, environmental agencies suggest that this is only a temporary barrier. On top of the liners is a series of cells which have daily cover over them. Lifts lead to multiple layers of cells.

Solid waste landfills are extremely common. But they are not without problems. Many of them have reached or are close to disposal capacity. As the population grows,

this will become a bigger problem. In addition, landfills release flammable toxic gases as waste decomposes. Methane recovery can be accomplished with a series of pipes that suck the gas out. Meanwhile, underground carbon storage can prevent CO₂ from entering the atmosphere.



Get ready!

- 1 Before you read the passage, talk about these questions.
 - **1** Why is waste management important?
 - 2 How do solid waste landfills handle waste?

Reading

2 Read the magazine article.
Then, choose the correct answers.

- 1 What is the purpose of the article?
 - A to compare types of waste management facilities
 - **B** to describe waste management problems and solutions
 - C to explain how solid waste landfills are created
 - **D** to highlight the harmful effects of open dumps
- 2 What can be inferred about solid waste landfills?
 - A They can be difficult to operate.
 - **B** They often have hazardous liquids.
 - C They may eventually pollute water.
 - **D** They have too many cell layers.
- **3** Which of the following is NOT a problem with waste facilities?
 - A They are quickly filling up.
 - **B** They emit hazardous gases.
 - C They are not compacted well.
 - **D** They can catch fire.

Vocabulary

- 3 Match the words or phrases (1-8) with the definitions (A-H).
 - 1 __ toxic
 2 __ cell
 3 __ lift
 5 __ composite liner
 6 __ methane recovery
 7 __ disposal capacity
 - 4 __ carbon storage 8 __ surface impoundment
 - A the collection of a gas so that it can be used for another purpose
 - B an area of compacted waste
 - C a hole that holds liquid waste
 - **D** a synthetic material placed over compacted soil
 - E poisonous
 - F the largest amount of waste a facility can hold
 - G a layer put over cells when they are full
 - **H** the capture and storage of CO₂ so that it doesn't pollute the atmosphere





- underlined part correctly.
 - 1 Injecting liquid into underground rock is one way to get rid of waste permanently.

2 The manufacturing process creates a lot of garbage from industrial facilities.

3 Many poor countries have lots of large, unregulated areas where people throw trash.

$$__\,e\,__\,u\,__\,s$$

4 Methane is an extremely dangerous greenhouse

5 Some items in landfills may never break down.

6 The layer of soil put over cells prevents the wind from blowing waste around.

7 Most of the city's waste goes to a(n) place where waste is dumped and buried.

5 See Listen and read the magazine article again. What are some ways to manage hazardous liquid waste?

Listening

- 6 Solution Listen to a conversation between an environmental engineer and a city planner. Mark the following statements as true (T) or false (F).
 - 1 The city's solid waste landfill already has a methane recovery system.
 - 2 __ The landfill's daily covers keep garbage in place and control odors.
 - 3 __ The engineer will make plans for a carbon storage system.

🕜 ᠺ Listen again and complete the conversation.

Engineer:	Okay. I think that a system for 1 would be very beneficial.
City Planner:	I was under the 2 that we had a system to do that.
Engineer:	No, not 3
City Planner:	I can't believe that. What safety features do we have in place?
Engineer:	There's an impermeable 4 to protect the groundwater supply.
City Planner:	Okay, but that's pretty standard with solid waste landfills. What else do we have?
Engineer:	There's a system of applying 5
City Planner:	I'm not 6 with that.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I was under the impression that ... Yes, that's right./No, not at this time. Let's get going on ...

Student A: You are an environmental engineer. Talk to Student B about:

- what waste disposal methods your city currently uses
- what safety features the facilities have

Student B: You are a city planner. Talk to Student A about your city's waste management methods.

Writing

9 Use the magazine article and the conversation from Task 8 to complete an informational flyer about your city's waste management programs. Include: the methods the city uses, their benefits, and their safety features.